

Category

- News

Updating bank account and nominee details in our new computer system

The NDIA is aware of issues impacting updates to bank account details of some participants with a plan in our new computer system.

Date

17 April 2024

Category

- Notification

Planned multi-system outage 14 April 2024

There are 2 upcoming planned outages. Planned outages allow us to update and improve our systems.

Date

10 April 2024

Category

- Participant Reference Group communique

Participant Reference Group Meeting bulletin - 18 October 2023

This bulletin summarises the Participant Reference Group's (PRG) recent meeting.

Date

9 April 2024

Category

- Participant Reference Group communique

Participant Reference Group Meeting Summary - 14 and 15 November 2023

This is a summary of the Participant Reference Group's (PRG) recent meeting. The PRG consists of 23 participant and carer representatives across Australia. The PRG is a key platform to ensure the participant voice is heard and understood by the National Disability Insurance Agency (NDIA). Feedback from meetings is used to inform strategy, policy development, system and service delivery development and review, to support continuous improvement. Chairperson's welcome Debbie Irvine, NDIA Director, Participant First, welcomed members to the tenth meeting for 2023. This meeting was a live event held over 2 days in Melbourne, Victoria. Debbie thanked PRG members for...

Date

9 April 2024

Category

- Participant Reference Group communique

[Participant Reference Group Meeting Summary - 13 December 2023](#)

This bulletin summarises the Participant Reference Group's (PRG) recent meeting. The PRG consists of 23 participant and carer representatives across Australia. The PRG is a key platform to ensure the participant voice is heard and understood by the National Disability Insurance Agency (NDIA). Feedback from meetings is used to inform strategy, policy development, system and service delivery development and review, to support continuous improvement. Chairperson's welcome Debbie Irvine, NDIA Director of the Participant First Engagement Initiative and Donna Purcell from the Office of the Participant Advocate, welcomed members to the tenth PRG meeting for 2023. In this meeting we heard...

Date

9 April 2024

Category

- Participant Reference Group communique

[Participant Reference Group Meeting Summary - 20 and 21 February 2024](#)

This is a summary of the Participant Reference Group's (PRG) recent meeting. The PRG consists of 23 participant and carer representatives across Australia. The PRG is a key platform to ensure the participant voice is heard and understood by the National Disability Insurance Agency (NDIA). Feedback from meetings is used to inform strategy, policy development, system and service delivery development and review, to support continuous improvement. Chairperson's welcome Donna Purcell, NDIA Branch Manager, Office of the Participant Advocate, welcomed members to the first meeting for 2024. Donna also welcomed 7 new PRG

members to their first meeting. This meeting was...

Date

9 April 2024

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