

Category

- Notification

Payment Delays

Payment for some claims will be delayed due to the ANZAC Day 25 April 2024 public holiday. Claims made on: 24 April 2024 – will be paid from 26 April 2024 25 April 2024 – will be paid from 29 April 2024 Call the National Contact Centre on 1800 800 110 if you need more information.

Date

22 April 2024

Category

- Media release from the Minister

Tip-offs helping to catch NDIS fraudsters

Minister for the National Disability Insurance Scheme (NDIS) and Government Services Bill Shorten is thanking Australians for providing critical tip offs to stop fraudsters and crooks ripping off people with disability.

Date

23 April 2024

Category

- News

Updating bank account and nominee details in our new computer system

The NDIA is aware of issues impacting updates to bank account details of some participants with a plan in our new computer system.

Date

17 April 2024

Category

- Notification

Planned multi-system outage 14 April 2024

There are 2 upcoming planned outages. Planned outages allow us to update and improve our systems.

Date

10 April 2024

Category

- Participant Reference Group communique

Participant Reference Group Meeting bulletin - 18 October 2023

This bulletin summarises the Participant Reference Group's (PRG) recent meeting.

Date

9 April 2024

Category

- Participant Reference Group communique

Participant Reference Group Meeting Summary - 14 and 15 November 2023

This is a summary of the Participant Reference Group's (PRG) recent meeting. The PRG consists of 23 participant and carer representatives across Australia. The PRG is a key platform to ensure the participant voice is heard and understood by the National Disability Insurance Agency (NDIA). Feedback from meetings is used to inform strategy, policy development, system and service delivery development and review, to support continuous improvement. Chairperson's welcome Debbie Irvine, NDIA Director, Participant First, welcomed members to the tenth meeting for 2023. This meeting was a live event held over 2 days in Melbourne, Victoria. Debbie thanked PRG members for...

Date

9 April 2024

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