

21 March 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- Application Programming Interface (API) – providers
- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Saturday 23 March AEDT 11:59 pm

## Finish date and time

Sunday 24 March AEDT 4 am

## Outage window

4 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date

29 February 2024

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- Notification

## Planned multi-system outage 14 April 2024

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## Planned multi-system outage 1 June 2024

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