To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE, and improved the way we work.

We want to make sure National Disability Insurance Scheme (NDIS) providers are ready to support participants who have their NDIS plan created in our new system.

The session will support good claiming practices for registered providers delivering NDIS supports to participants with a plan in our new system.

Information provided at this session will cover:

- Key changes for providers
- Bulk payments
- Claims and payment enquiries
- Common claiming issues and solutions

Accessibility is important to us. If you have accessibility requirements, please advise when registering. A minimum of five business days' notice is required to book Auslan interpreters and live captioning services.

Please note: If you have requested accessibility services, these services are provided by an external provider. Your personal details will be given to the Accessibility Service at the time of booking.
For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.
and date in the subject line, and any accessibility requirements you might have.

Time is AEST

Registration link
Register online (External website)

Related events

Category

- General information
- New to the NDIS
- Online Event
- PACE
- Provider

- Provider Engagement

PACE Provider Information Session - Claims and Payments

To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE, and improved the way we work. We want to make sure NDIS providers are ready to support participants who have their NDIS plan created in our new system.

Event Date

Thursday, 30 May 2024

Category

- General information
- New to the NDIS
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Session - Claims and Payments

To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE, and improved the way we work. We want to make sure NDIS providers are ready to support participants who have their NDIS plan created in our new system.

Event Date

Thursday, 16 May 2024

Category

- Community Engagement
- General information
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Sessions – All Providers

PACE will eventually replace the NDIA's current computer system. We want to make sure NDIS providers are ready to support participants when NDIS plans start to be created on the PACE system later this year.

Event Date

Monday, 20 May 2024

More events