

6 February 2024

There are upcoming planned outages.

Planned outages allow us to update and improve our systems.

## Impacted systems

- NDIS website - [ndis.gov.au](https://www.ndis.gov.au)
- NDIA Improvements website - [improvements.ndis.gov.au](https://improvements.ndis.gov.au)
- Data website - [data.ndis.gov.au](https://data.ndis.gov.au)
- Our Guidelines website - [ourguidelines.ndis.gov.au](https://ourguidelines.ndis.gov.au)

## Start date and time

Wednesday 7 February 2024 AEDT 11:00 pm

## Finish date and time

Thursday 8 February 2024 AEDT 12 am (midnight)

## Outage window

1 hour

## Impact on users

These websites will be down during the outage window.

Please plan around this if required.

We are sorry for the disruption.

You can access the NDIS portals by clicking one of the links below:

- [Participant portal](#)
- [My NDIS provider portal](#)
- [Myplace provider portal](#)

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## Related articles

### [Planned outage to my NDIS app on 12 February](#)

Date

7 February 2023

### [Planned outage to my NDIS app on 1 February](#)

Date

25 January 2023

Category

- Notification

### [Planned multi-system outage 1-2 February 2025](#)

Date

30 January 2025

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