

11 December 2023

There are 2 upcoming planned outages.

Planned outages allow us to update and improve our systems.

## Outage #1

### Impacted system

- myplace participant portal

### Start date and time

Tuesday 12 December 2023, 12am AEDT

### Finish date and time

Tuesday 12 December 2023, 4am AEDT

### Outage window

4 hours

### Impact on users

The myplace participant portal will down during this period.

We are sorry for the disruption.

## Outage #2

### Impacted system

- my NDIS app

### Start date and time

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Tuesday 12 December AEDT 7 am

## Finish date and time

Tuesday 12 December AEDT 9 am

## Outage window

2 hours

## Impact on users

My NDIS app will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date

29 November 2023

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