

2 November 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- myplace participant portal
- myplace provider portal

Start date and time

Saturday 4 November 2023 AEDT 11.59 pm

Finish date and time

Sunday 5 November 2023 AEDT 6:00 am

Outage window

6 hours

Impact on users

These systems will be unavailable during the outage window.

Please plan around this if required.

We are sorry for the disruption.

Related articles

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- Notification

[Multi-system outage from Friday 1 September](#)

Date

30 August 2023

Category

- Notification

Upcoming multi-system outage to myplace portals and my NDIS app

Date

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- News

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Date

29 November 2023

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