

19 October 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted system

- my NDIS app

## Start date and time

Saturday 21 October 2023 at AEDT 7 am

## Finish date and time

Saturday 21 October 2023 at AEDT 9 am

## Outage window

2 hours

## Impact on users

The my NDIS app will be down during the outage window.

Please plan around this if required.

We are sorry for the disruption.

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## Related articles

Category

- News

## [Upcoming planned system outages:16 to 18 April](#)

Date

6 April 2023

### System update: planned outage to myplace portals

Date

1 December 2022

Category

- Notification

### Upcoming multi-system outage to myplace portals and my NDIS app

Date

12 October 2023

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