

20 July 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Saturday 22 July 2023 at AEST 11.59 pm

## Finish date and time

Sunday 23 July 2023 at AEST 12:30 am

## Outage window

30 minutes

## Impact on users

The systems listed above will be unavailable during the outage window.

Please plan around this if required.

We are sorry for the disruption.

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## Related articles

Category

- Notification

### Upcoming multi-system outage to myplace portals and my NDIS app

Date

12 October 2023

Category

- Notification

### Multi-system outage from Friday 1 September

Date

30 August 2023

Category

- Notification

### Multi-system outage, starting Saturday 4 November

Date

2 November 2023

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