

3 July 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Saturday 8 July 2023 at AEST 11:59 pm

## Finish date and time

Sunday 9 July 2023 at AEST 11:59 pm

## Outage window

24 hours

## Impact on users

These systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for any disruption this outage may cause.

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Date

12 October 2023

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