

18 May 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Sunday 21 May 2023 at AEST 12 am

## Finish date and time

Sunday 21 May 2023 at AEST 6 am

## Outage window

6 hours

## Impact on users

These systems will be unavailable during the outage window.

Please plan around this if required.

We are sorry for any disruption this outage may cause.

---

## Related articles

Category

- Notification

---

## Upcoming multi-system outage to myplace portals and my NDIS app

Date

12 October 2023

## Upcoming multi-system outage to myplace portals and my NDIS app

Date

20 July 2023

Category

- News

## 24-hour outage: myplace portals and my NDIS app

Date

3 July 2023

[Read more news](#)