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19 April 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

We are sorry for any disruption this may cause.

## Impacted system

- my NDIS mobile app

## Start date and time

Saturday 22 April 2023 at 4am AEST

## Finish date and time

Saturday 22 April 2023 at 7am AEST

## Outage window

3 hours

## Impact on users

The my NDIS app will be unavailable during the outage window. Please plan around this if required.

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## Related articles

Category

- News

## [Upcoming planned system outages:16 to 18 April](#)

Date

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6 April 2023

Category

- News

## my NDIS app outage (2 hours) on Saturday 16 September

Date

14 September 2023

Category

- Notification

## Multi-system outage, starting Saturday 4 November

Date

2 November 2023

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