
19 April 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

We are sorry for any disruption this may cause.

Impacted system

- my NDIS mobile app

Start date and time

Saturday 22 April 2023 at 4am AEST

Finish date and time

Saturday 22 April 2023 at 7am AEST

Outage window

3 hours

Impact on users

The my NDIS app will be unavailable during the outage window. Please plan around this if required.

Related articles

Category

- News

[Upcoming planned system outages:16 to 18 April](#)

Date

6 April 2023

Category

- News

my NDIS app outage (2 hours) on Saturday 16 September

Date

14 September 2023

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- Notification

Multi-system outage, starting Saturday 4 November

Date

2 November 2023

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