

5 April 2023

There is a new procedure that shows potential suppliers how they can make a complaint about an NDIA-led procurement or grant process.

Things this procedure does not cover include:

- complaints and feedback about NDIS provider service or support delivery – complaints teams in each state or territory manage this type of complaint.
- contractual disputes – this type of complaint is managed in accordance with the contract.

Visit the [Procurement and Grants](#) page for more details.

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## Related articles

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Date

11 April 2019

### [Exceptionally Complex Support Needs grant round - extension to closing time](#)

Date

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