

28 March 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- myplace participant portal
- myplace provider portal
- my NDIS mobile app

## Start date and time

Sunday 2 April 2023 at 12am AEDT

## Finish date and time

Sunday 2 April 2023 at 6.00am AEST

Please note this outage starts in AEDT and ends in AEST due to the transition from daylight savings.

## Impact on users

These systems will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date

26 April 2023

Category

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