

23 February 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

### Impacted system

- myplace participant portal

### Start date and time

- Thursday 23 February 2023, 11pm AEDT

### Finish date and time

- Friday 24 February 2023, 2am AEDT

### Outage window

- 3 hours

### Impact on users

The myplace participant portal will be undergoing maintenance from 11pm AEDT. Please ensure any required claims for today are processed before this time.

We are sorry for the disruption.

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### Related articles

#### [Planned outage to myplace portals and mobile app - 5 to 6 February](#)

Date

3 February 2022

Category

- News

## 2 upcoming outages, including major disruption to myplace participant portal

Date

24 October 2023

Category

- News

## System outage: myplace participant and provider portals

Date

19 June 2023

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