

25 January 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted system

- NDIS mobile app

## Start date and time

- Wednesday 1 February, 6am AEDT

## Finish date and time

- Wednesday 1 February, 9am AEDT

## Outage window

- 3 hours

## Impact on users

The my NDIS app will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

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## Related articles

### [Planned outage to my NDIS app on 12 February](#)

Date

7 February 2023

Category

- News

## Planned outage to NDIS websites- Wednesday 7 February

Date

6 February 2024

## Planned outage to myplace participant portal - Thursday 23 February

Date

23 February 2023

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