

25 January 2023

Please find below details of an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted system

- NDIS mobile app

Start date and time

- Wednesday 1 February, 6am AEDT

Finish date and time

- Wednesday 1 February, 9am AEDT

Outage window

- 3 hours

Impact on users

The my NDIS app will be unavailable during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

[Planned outage to my NDIS app on 12 February](#)

Date

7 February 2023

Category

- News

Planned outage to NDIS websites- Wednesday 7 February

Date

6 February 2024

Planned outage to myplace participant portal - Thursday 23 February

Date

23 February 2023

[Read more news](#)