

The NDIA would like to invite prospective participants, existing participants, their families and carers who have a plan due to expire before May 2023, to attend these face-to-face information sessions being held in Hobart, Launceston and Devonport.

We are improving how we deliver the NDIS so that people who use it are better supported every step of the way.

The information session will focus on the new participant portal PACE and the participant end-to-end journey in the new system. We will cover topics such as:

- Making connections within your community and applying for the NDIS
- Creating and using your plan
- Check-ins and updating your plan
- Early connections for children under 7
- The updated Participant portal

Sessions are delivered via videoconference using Microsoft Teams and are offered over multiple dates to allow flexibility for attendees.

Each session covers the same content, and attendees should only register for one session to give others the opportunity to attend.

Registrations close two business days prior to the session date or once tickets have sold out. We only accept individual registrations for events to ensure all attendees receive links to join.

Prior to the event, login details will be sent to the email address you provide at registration, so please ensure you enter your email address correctly when registering.

Accessibility is important to us. If you have accessibility requirements, please advise when registering. A minimum of five business days' notice is required to book Auslan interpreters and live captioning services.

If you have requested accessibility services, these services are provided by an external provider. Your personal details will be given to the Accessibility Service at the time of booking.

For all enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.

Registration is through Eventbrite, please read our advice on using the Eventbrite platform located on the NDIS website: [Privacy | NDIS](#).

Registration link

[Register online \(External website\)](#)

Related events

Category

- Community Engagement
- General information
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Sessions - All Providers

PACE will eventually replace the NDIA's current computer system. We want to make sure NDIS providers are ready to support participants when NDIS plans start to be created on the PACE system later this year.

Event Date

Thursday, 18 April 2024

Category

- General information
- New to the NDIS
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Session - Claims and Payments

To help us deliver better outcomes for participants today and into the future, we built a new computer system - PACE, and improved the way we work. We want to make sure NDIS providers are ready to support participants who have their NDIS plan created in our new system.

Event Date

Monday, 15 April 2024

Category

- General information
- New to the NDIS

- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Session - Claims and Payments

To help us deliver better outcomes for participants today and into the future, we built a new computer system - PACE, and improved the way we work. We want to make sure NDIS providers are ready to support participants who have their NDIS plan created in our new system.

Event Date

Tuesday, 30 April 2024

[More events](#)