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7 August 2018

## **IRG meeting: Tuesday 7 August 2018**

### **Market dashboard**

The NDIA provided an overview of latest quarterly report data on market trends and payment growth.

### **Market strategy**

The NDIA led a discussion about the corporate strategy for developing the market and its market stewardship role.

### **Participant Pathway**

The NDIA provided information about improvements to the Participant Pathway experience.

### **Assistive technology and home modifications supports**

The NDIA explained current and future improvements to business processes relating to Assistive Technology and Home Modification. The improvements are designed to improve timeliness and quality of decision making around the inclusion of these types of supports in participant plans.

### **Other business**

The NDIA introduced new work on development of a Contemporary Practice and Innovation Strategy and invited feedback from members.

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## **Related articles**

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Date

6 August 2019

## **August 2019 - Industry Reference Group**

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