

16 February 2021

During the COVID-19 pandemic, we changed what happens when your plan reaches its end date.

If your plan reaches its end date and your new plan hasn't been finalised yet, your current plan will be automatically extended for up to 12 months.

This means that your current funding will automatically continue for up to 12 months, or until your new plan can be finalised, because we don't want you to have any gaps in your funding or supports.

This change is part of our commitment to deliver a quality experience for you.

For more information about plan extensions, visit the [plan extensions](#) webpage.

Related articles

[We're delivering flexibility through automatic plan extensions](#)

Date

12 April 2021

[Plan flexibility and auto-extensions now include assistive technology](#)

Date

15 May 2020

[Support coordinator measures put in place during the COVID- 19 pandemic will be extended until the end of March.](#)

Date

28 February 2021

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