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18 September 2020

Providers may be experiencing issues accessing the myplace portal via PRODA authentication.

Our technical teams are urgently investigating the issue. We advise providers to try logging on later today or tomorrow.

We apologise for any inconvenience and appreciate your patience.

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## Related articles

### [NDIS myplace participant and provider portals technical issues](#)

Date

23 March 2020

### [myplace Participant and Provider Portal technical issues resolved](#)

Date

20 November 2019

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