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Your feedback can help make the NDIS stronger

We are working to deliver a better experience for participants. We know the best way to do this is to listen to people with lived experience of disability and first-hand experience of the NDIS.

Participant First is a group of people who have signed up to help improve the NDIS through engagement activities such as:

- focus groups or interviews
- co-design workshops on specific issues, processes or products
- surveys, discussion papers and submissions
- taking part in research projects.

Join [Participant First](#) and help us make sure the voices of people with disability are at the centre of the way NDIS reforms are designed, implemented and monitored.

We are prioritising co-design, consultation and engagement activities on the following topics:

- participant pathway experience
- assessments and budgeting
- navigator functions
- participant services
- psychosocial disability
- home and living
- integrity and fraud prevention
- workforce capability and culture
- participant safety
- supporting children and young people in the NDIS.

If you're interested in joining, please register to join Participant First by completing the [information form](#).

Being a member

As a member you will receive a newsletter every 2 weeks offering new opportunities for you to get involved in. You can register your interest for as many as you like.

Some feedback opportunities are paid.

You don't have to take up any of these opportunities if you don't want to.

Your feedback is confidential and not added to your official NDIS participant record.

If you change your mind, you can unsubscribe at any time.

We are looking for a mix of participants, families and carers who have different levels of experience with the NDIS.

Join [Participant First](#) today. For more details, contact participant.engagement@ndis.gov.au.

[Transcript for 'Join Participant First '](#)

What Participant First members have told us

[Transcript for 'TS Join Participant First Transcript DOCX'](#)

Asherly's story

Asherly, from Victoria cares for her four children who are all NDIS participants.

Asherly explains her Participant First experience, "I got to review the Early Childhood Pathway... They listened to us and changed it, so that was fantastic."

There's a lot of benefit in this type of consultation, in terms of connecting with other people and listening to similar experiences, and realizing you are not alone even when your experience is unique..."

... and it's powerful to see how many voices can make change happen."

Gavin's story

Gavin, from South Australia is an NDIS participant and disability advocate. Gavin, who has an intellectual disability and is hard of hearing, has been involved in several workshops, focus groups and surveys.

“I remember when I had a Participant First meeting, and there were maybe 15 people in a room (before COVID-19). I said, ‘this is electrifying, this is powerful’. I felt like we were really making a difference.”

He says his role in advising the NDIA has boosted his confidence, both in himself and the Scheme. “I’ve been involved in quite a number of surveys and I always get good feedback and it really makes me feel like I’ve been heard,” he said.

[Read Gavin’s full story.](#)

Eileen’s story

Eileen, cares for her father, Shui Yung , who became an NDIS participant after a stroke.

Eileen shares her Participant First experience, “At 25, and being a relatively young carer of a family member with disability, I think I was able to contribute from an experienced point of view and offer different perspectives.”

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