

23 March 2020

Some participants are experiencing issues accessing the myplace portal via the myGov website.

Advice to participants and providers is to try logging on later today or tomorrow.

Additionally, participants and providers may experience slow responses and error messages in the myplace participant and provider portals.

Our technical teams are urgently investigating this issue.

We apologise for any inconvenience and appreciate your patience.

Related articles

[NDIS myplace provider portal technical issues](#)

Date

18 September 2020

[myplace Participant and Provider Portal technical issues resolved](#)

Date

20 November 2019

[NDIS myplace participant portal unavailable](#)

Date

23 March 2020

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