26 February 2020

More than 1,000 people have had their say on the future of NDIS online services since December, and in response to your feedback we are making some important fixes to the myplace participant portal.

You told us:

> When I click on the calendar it automatically skips two months ahead which is quite confusing.

> The calendar feature drives me nuts it always floats down a couple of months, I'm not sure if that make sense but if you give it a go, you'll see.

We have fixed this.

You also told us:

> The date fields force the user to type dates in a very specific format which can be annoying.

We have fixed this too.

In the next 12 months, you can expect us to make many more changes in response to your feedback because we are committed to delivering a superior, universally accessible online service that will make it easier for you to use your NDIS plan and interact with us.

You can still have your say on the future of our online services by completing a short online survey or registering to participate in user testing activities .

If you need support to complete the online survey, please give us a call on 1800 800 110, email enquiries@ndis.gov.au or talk to your LAC or planner.

Related articles

Category

- News

Your feedback is helping shape the new way of planning

Date
28 September 2026

Updated plan implementation directory following participant feedback

Date
28 July 2022
Category

- Media release
- Media release from the Minister

Participants are shaping a new way of planning for the NDIS

Date
13 February 2026
Read more news