

Phone the NDIS

Participants

Call: [1800 800 110](tel:1800800110)

First Nations Connect

Call: [1800 411 640](tel:1800411640)

Providers

Call: [1300 311 675](tel:1300311675)

National Contact Centre open Monday to Friday 8am to 8pm (local time).

First Nations Connect is a phone service for Aboriginal and Torres Strait Islander peoples and people who support them.

Chat online

Use our live webchat to get help. Our National Contact Centre is open Monday to Friday 8am to 8pm local time.

[Live chat now](#)

Send NDIS an enquiry

Send us an enquiry about:

- Accessing the NDIS
- Participant support
- Provider support
- Early Childhood support
- General enquiries

[Send an enquiry \(External website\)](#)

Feedback and complaints

- Send us feedback
- Raise a complaint
- Give a compliment

[Online form](#)

Local offices and contacts

- Local Area Coordinator (LAC)
- Early childhood partner for children younger than 9
- Local NDIS offices

[Search your area](#)

Website feedback

We would like to hear your thoughts or feedback on how we can improve your experience.

- Suggest an improvement
- Report a bug

[Send website feedback](#)

Report suspicious behaviour

- Report suspected fraud
- Report non-compliance
- Remain anonymous

[Report fraud](#)

Contact supports and services

Translating and interpreting

Find out about [language interpreting services](#) or phone **131 450**.

National relay service

Visit the [National Relay Service](#) website.

Family violence support

Find [family violence and mental health](#) services.

Media queries

[Contact the NDIS communications team on our Media page.](#)

Request a speaker

[National Disability Insurance Agency GPO Box 700 Canberra ACT 2601](#)

Connect on social media

Participant First sign-up

Mailing address

National Disability Insurance Agency
GPO Box 700
Canberra ACT 2601

This page current as of
22 June 2026

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