

Providing accessible content is really important to the NDIA. If there is information on this website that you cannot access, please [contact us](#).

The NDIA strives to provide equal access and equal opportunity to people with disabilities. The information on this website is an important resource required by many users. Accessible online content assists people with disabilities to actively participate in society and enables better information design outcomes for all.

Under the *Disability Discrimination Act 1992*, Commonwealth departments and agencies must ensure that people with disabilities can access online information and services.

The NDIS website aims to meet the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) of the [World Wide Web Consortium \(W3C\)](#) and incorporates all relevant WCAG A and AA requirements as [endorsed by the Australian Government](#).

We are working to comply with [WCAG 2.2](#) to level AA.

Non-HTML documents

Non-HTML documents on this website are available in PDF and Word formats.

You need Adobe Acrobat Reader software on your computer or device to view PDFs. It is available as a free download from the [Adobe website](#). The Accessibility Resource Centre at Adobe provides a user guide to assist users of screen readers to read the content of PDF documents.

Contact supports and services

Translating and interpreting

Find out about [language interpreting services](#) or phone **131 450**.

National relay service

Visit the [National Relay Service](#) website.

Family violence support

Find [family violence and mental health](#) services.

This page current as of
7 May 2026