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Copyright explained

Copyright in the information on our website is owned and protected by the National Disability Insurance Agency (NDIA).

This includes any:

- text
- graphics
- logos
- icons
- images
- audio clips
- interfaces
- layout.

See terms of use for more information.

Use of NDIA copyright material

You can download, display, print and reproduce any material specified under the Creative Commons CC Attribution – Non-Commercial license, version 3.0 without written approval.

This excludes:

- logos
- trademarks
- third party material
- other specified content.

You must acknowledge that the NDIA is the owner of all intellectual property rights. For example, '© National Disability Insurance Scheme Agency 2013'.

See more information and rules for reproducing NDIA material on the Creative Commons site .

We expect that you will only use information on the website to help people with disability and not use it for commercial purposes.

Use of logos and third-party material

We are responsible for maintaining the integrity of the National Disability Insurance Scheme (NDIS) and its brand.

You can’t use, download, print, copy, display, broadcast, reproduce, publish or distribute any of the following without written approval:

- logos
- trademarks
- third-party material
- other specified material.

Use of logos for registered providers

The NDIS logo and acronym (NDIS) are registered trademarks in our name.

Registered providers are people or organisations that are registered with the NDIS Quality and Safeguards Commission .

See how to register as a provider for more information.

Registered providers are permitted to use the following:

- Download the 'Registered provider' tagline pack zip file - ZIP 2.80 MB
- Download the 'I heart NDIS registered provider' tagline pack zip file - ZIP 2.10 MB
- Download the 'We heart NDIS registered provider' tagline pack zip file - ZIP 2.12 MB

Important: Unregistered providers are not permitted to use the above logos.

Use of the statement ‘registered provider’

Only registered providers can advertise their business as a ‘registered provider.’

Unregistered providers are not permitted to use the above statement.

Statements of affiliation

You can only suggest an affiliation or relationship with NDIA or NDIS if one exists.

You can use the NDIS acronym or other words or acronyms that we own the intellectual property rights. This can be used if it is done in a way that does not infringe on our intellectual property rights or does not cause confusion or is misleading to member of the public.

Examples of misleading affiliations include the use of the NDIS acronym in:

- business names
- domain names
- used to name a product or service such as ‘NDIS packages’ or ‘NDIS bundles’.

Positioning of goods and services

You can’t make broad statements that may be confusing, imply or mislead participants to assume they can pay for products or services under their NDIS plan.

You should refrain from:

- using statements such as ‘NDIS approved’ or ‘100% NDIS funded’
- using the ‘I heart NDIS’ or ‘we support NDIS’ logos to indicate your product or service is funded by the NDIS.

This may cause the participant claim the support that may not be covered under their NDIS plan.

Third-party material

If we have used third party material on the website, they hold the copyright of the material. Their permission may be needed to use their material.

We have made a reasonable effort to:

- clearly label material that is owned by a third party
- made sure that the third party has given us consent to use their copyrighted material.

Linking to and use of the NDIS website

You can’t use our website to sell a product or service or to increase traffic to your website for commercial purposes such as advertising.

You can only link to our website if you have permission depending on your agreement not to make any alterations to the original content.

Actions we take

We continue to monitor the marketplace for trademark infringement and provider practices that may be in breach of Australian Consumer Law .

We take infringement action against providers found to be misusing the NDIS logos or NDIS acronym. This includes issuing cease-and-desist letters and taking further legal action when warranted.

We also report any potential breaches of the Australian Consumer Law to theACCC for further investigation and action.

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