

This section contains information about what we consider when we make decisions under the National Disability Insurance Scheme (NDIS).

The Operational Guidelines set out some of the NDIA's operational information. They are based on the NDIS Legislation and Rules. They explain what we need to consider and how we make decisions based on the legislation.

We are working to update all of the Operational Guidelines to make them simple, clear and easy to use. We have created a new website [Our guidelines](#) where we add each rewritten guideline, more guidelines will be added as they are developed and released in logical groupings.

Your feedback helps us improve our guidelines. Get in touch via email to ogfeedback@ndis.gov.au or the 'Was this page useful' function on the bottom of each page.

The guidelines listed in the 'Our guidelines' section below link to the new website.

Our guidelines - becoming a participant

[Applying to the NDIS](#)

[Leaving the NDIS](#)

Our guidelines - how NDIS supports work

[Principles we follow to create your plan](#)

[Reasonable and necessary supports](#)

[Justice system](#)

Mainstream and community supports

Your privacy and information

Our guidelines - early childhood

Early childhood approach

Early connections

Our guidelines - your plan

Creating your plan

Your plan

Changing your plan

Our guidelines - reviewing a decision

Reviewing our decisions

Our guidelines - having someone represent you

Child representatives

Appointing a nominee

Our guidelines - supports you can access

Specialist Disability Accommodation

Short Term Accommodation or Respite

Medium Term Accommodation

Supported Independent Living

Individualised Living Options

Younger people in residential aged care

Assistive technology

Social and recreation supports

Work and study supports

Disability-related health supports

Assistance animals including dog guides

Nutrition supports including meal preparation

Vehicle modifications and driving supports

Home modifications

Operational guidelines

Including Specific Types of Supports in Plans

Compensation

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