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Stronger NDIS integrity systems put in place by the Australian government have delivered $2.1 billion in savings and benefits through stopping non-compliant payments and protecting participant funding from misuse.

Between November 2022 and June 2026, integrity interventions have prevented $1.2 billion in fraudulent and non-compliant payments, while $900 million in participant funding was redirected away from bad actors and towards legitimate supports and services.

The ongoing impacts of integrity interventions implemented by 30 June 2026 are expected to deliver a further $2 billion in savings and benefits by 30 June 2029, taking the total to $4.1 billion.

These benefits are expected to increase as future interventions are implemented.

The Australian government has invested over $1.35 billion in tackling fraud and non-compliance in the NDIS, including over $800 million in this year’s budget.

These investments have enabled the NDIA to embed fraud detection and prevention controls in NDIS systems, moving to a system that identifies and stops suspicious payments before money leaves a participant’s plan.

The NDIA assesses over 700,000 claims a day with strengthened controls designed to make it easier to get claiming right and harder for fraud, non-compliance and misuse to occur.

It uses interventions to protect participants such as manual payment reviews and pre-payment checks of individual claims that have been identified as potentially high risk.

Over the past 2 financial years, more than 265,000 high-risk claims worth more than $420 million were reviewed before payment with over 135,000 of these claims rejected.

This stopped more than $255 million worth of suspicious claims from leaving participants’ plans.

In the last financial year, 75% of high-risk entities subject to manual payment reviews stopped claiming against participants’ plans within 6 months.

The Fraud Fusion Taskforce has disrupted over 5,900 providers identified as high risk or associated with incorrect or non-compliant claiming practices.

In the 12 months prior to disruption, these providers claimed approximately $1.1 billion from the NDIS and over $6.5 billion since the scheme commenced.

The NDIA regularly makes referrals to its Fraud Fusion Taskforce partners, including for criminal investigation, following a manual payment review.

Another major upgrade is the NDIS Integrity Portal launched in June 2026, the agency's first dedicated online channel for collecting and scrutinising evidence for claims before payment.

Early results have been strong, with 2,500 claims worth almost $1 million reviewed and 1,794 claims worth $656,000 rejected.

The Integrity Portal lays the foundation for broader digital evidence assessment across NDIS systems including a new provider enrolment and digital payments system in development as part of the next phase of the Crack Down on Fraud program.

The NDIA began building the Digital Enrolment, Access and Payment Program in July 2026 with full rollout expected by June 2030.

The new system will further strengthen claims and payment controls while improving the experience for participants and providers.

These system improvements are backed by stronger laws.

The NDIS Amendment (Securing the NDIS for Future Generations) Act 2026, passed by Parliament in August 2026, further strengthens the integrity framework through new civil penalties and expanded monitoring and investigation powers.

The NDIS Amendment (Integrity and Safeguarding) Act 2025, passed in April 2026, modernises NDIS claims through mandated electronic claim forms and gives the NDIA legal powers to request evidence before claims are paid.

Quotes attributable to Senator Jenny McAllister, Minister for the NDIS:

"This is what placing integrity into the design of the NDIS's framework looks like.

"We do these things because we believe in integrity for its own sake. To protect public finances. To make sure funds don't end up supporting criminal syndicates.

"But more importantly, we do this because we want the scheme to deliver for the people who need it."

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