29 June 2026

We’re making it easier for participants in shared accommodation to get the supports they need.

What's changing

Right now, Programs of Support can be used for:

- support Independent Living (SIL)
- supports in the Social, Economic and Community Participation category (including employment supports)
- any supports in Capacity Building categories.

From 1 July 2026, Programs of Support can also be used for:

- daily Personal Activities support delivered in a shared accommodation setting.

What you need to know

A Program of Support is an optional agreement between a participant and a provider for up to six months. It is used for certain group based supports.

The agreement sets out:

- what activities will be delivered
- the outcomes being worked towards
- the level of support needed.

Participants can leave a Program of Supports at any time, with no cost, by giving up to two weeks’ notice. A new agreement can be made at any time if both the participant and provider agree.

This change is part of our work to make sure participants can access the supports they need.

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