10 June 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS Participant Portal
- my NDIS Provider Portal
- myplace Participant Portal
- myplace Provider Portal
- my NDIS Mobile App
- NAPIC Gateway
- Digital Partner Portal
- Developer Portal
- Registration Portal
- Application Programming Interface (API) services (degradation only)

Start date and time

Saturday 13 June 2026, 6:30 am AEST

Finish date and time

Sunday 14 June 2026, 3:00 pm AEST

Outage window

32.5 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Planned system updates 5-6 June 2026

Date
4 June 2026
Category

- News

Planned system updates 8 & 9 August 2026

Date
7 August 2026
Category

- News

Planned system updates 11-12 July 2026

Date
8 July 2026
Read more news