

The National Disability Insurance Agency (NDIA) invites providers to an information session about the NDIA payment processes and provider and participant responsibilities.

The session aims to help providers to reduce potential issues when claiming payments for NDIS supports and avoid providing supports that are not funded by the NDIS.

This session will cover:

- The different ways participants manage their funding and how this impacts provider payments.
- The importance of asking the right questions prior to delivering supports.
- The need for clear communication between providers and participants in relation to payment for supports delivered.

Additional information:

- Sessions are delivered via video-conference using Microsoft Teams.
- The link to log in will be sent 24 HOURS PRIOR to the event date. If you do not receive the link to access, please let us know.
- Registrations not requiring accessibility supports close one business day prior to the session date or once tickets have sold out.
- Registrations requiring accessibility supports close five business days prior to the session date or once tickets have sold out to allow time for bookings.
- If these tickets are no longer available, please contact us at events@ndis.gov.au. While we will do our best to assist, we may not be able to guarantee availability of support due to time constraints.
- If you have accessibility requirements, please make sure you select the Online - Accessibility supports required ticket when registering. If you have requested accessibility services, these services are provided by an external provider.

For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.

Time is AEST.

Registration link

[Register online \(External website\)](#)

Related events

Category

- Online Event
- Provider Engagement

Getting Paid as an NDIS Provider

The National Disability Insurance Agency (NDIA) invites providers to an information session about the NDIA payment processes and provider and participant responsibilities.

Event Date

Tuesday, 23 June 2026

Category

- Online Event
- Provider Engagement

Working as an NDIS provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Wednesday, 17 June 2026

Category

- Online Event
- Provider Engagement

Working as an NDIS provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Friday, 12 June 2026

[More events](#)