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> **Update:** Supported independent living (SIL) supports can only be delivered by providers that are registered or have applied to register before 1 October 2026.
>
> Learn more about changes to SIL provider registration.

An overview of providing supported independent living (SIL)

Supported independent living (SIL) is funding for a support worker to help or supervise participants for 24 hours a day, 7 days a week.

A SIL provider is responsible for helping participants with day-to-day activities within their home. They must be a registered provider.

Types of support included in SIL

SIL is one of many NDIS home and living support options. SIL includes supports to help participants at home with:

- personal care tasks
- building skills in things like cooking, cleaning and developing a routine
- carrying out behaviour support plans
- developing social skills
- supervision and helping with personal safety and security
- medication management and medical appointments
- household budgeting or bill paying activities
- community access that isn't routine or regular, for example support to complete personal tasks
- getting to and from community access activities, for example support to attend therapy sessions, or to visit family or friends outside of the home.

SIL doesn't include day-to-day living costs that aren't related to disability support needs, for example:

- the cost of groceries
- rent, board or lodging costs
- utilities such as gas, electricity, water, telephone or internet bills
- vehicle costs
- expenses related to holidays, including travel costs.

Regular SIL supports

Regular supports are what the participant needs on a regular day. These are planned with the SIL provider and delivered consistently.

Irregular SIL supports

Irregular supports include the hours of supports participants need for unexpected or unplanned situations. For example, a participant may get sick and need to stay home for a few days instead of attending a regular community group during the day. To cover these times when unexpected needs arise, we generally fund:

- 10 irregular support days per year for participants with standard support needs
- 15 irregular support days per year for participants with high intensity support needs.

Your responsibilities when providing supported independent living (SIL)

Understand how other NDIS supports work with SIL

It's important to understand SIL is different from other home and living supports.

SIL is usually claimed when participants live with housemates who also have NDIS funding and they share NDIS supports. For example, one disability support worker might support 2 participants within the home.

SIL funding is based on the participant's disability support needs. It can include shared supports or individual supports. Other home and living options may better meet the needs of most participants who live alone. While a participant may be receiving funding for other NDIS supports, only one support can be claimed for each period of time. For example, if a participant is out in the community, this time would be covered under community supports in their core budget, not SIL.

Participants who receive funding for home and living support, including SIL, will typically also have NDIS funding for a support coordinator. Their support coordinator will help them find a suitable SIL

provider. The support coordinator's role includes talking with SIL providers about the support they can deliver within the participant's plan funding.

Establish a service agreement

You should create a service agreement with a participant to agree on how you will work together and your services as a SIL provider.

You should help participants to understand any service agreement using their preferred language, communication method and terms they can understand.

A service agreement will help make sure you and the participant are clear about what you've each agreed to.

Follow the practice standards

You must also follow the NDIS practice standards and SIL practice standards . These are a requirement of your registration. They include extra regulatory requirements you need to follow.

Establish a tenancy agreement, if you need to

You need to create a tenancy agreement if you and the participant have a housing arrangement. This helps make the participant's tenancy rights and responsibilities clear, and explains how housing arrangements are different from SIL supports.

You can refer to the supplementary module: Supported independent living for information and resources on creating agreements about tenancy, housing and support arrangements.

Establish a roster of care, if you want to

You can work with a participant to develop a roster of care. You can develop a roster of care to break down the participant's weekly support needs and how the supports will be delivered.

A roster of care isn't a requirement and you don't need to submit it to us. It's a tool to help you and your participants know what supports are in the home each week and how the supports will be delivered. You and your participants should agree on the roster of care and how the plan funding will be claimed.

We have a roster of care template you can use.

Download the roster of care and supporting resources:

- SIL roster of care tool (XLS 906KB)
- Guide to using the provider SIL roster of care tool (DOCX 835KB)
- Guide to using the provider SIL roster of care tool (PDF 709KB)

Pricing and payments

There are 2 sets of hourly prices used for supports including SIL, based on needs.

These are:

- standard
- high intensity.

Most people will need standard support. Participants may need high intensity support if they need support workers with extra qualifications and experience to meet their disability support needs. This may be because they need high intensity support for daily personal activities or need complex behaviour supports.

Payment arrangements need to be discussed and agreed to by you and your participants. Services delivered must also be within the available funding for home and living supports.

You can refer to the NDIS pricing schedule for guidance on appropriate prices for NDIS supports.

More information is available on our pricing arrangements page.

How to get paid

Getting paid as a SIL provider depends on the type of NDIS plan your participant has.

Learn more about how to claim for SIL supports.

Related information

What is specialist disability accommodation (SDA)

What are the specialist disability accommodation (SDA) pricing arrangements

How to enrol a home as specialist disability accommodation (SDA)

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