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The role of GPs and healthcare professionals in helping patients access the NDIS

As a treating healthcare professional, you are often your patient's first point of contact when they start their NDIS journey.

Your role is important to help them access NDIS supports.

This could include:

- understanding the [NDIS eligibility requirements](#)
- connecting them [with us](#), or referring your patient to an [NDIS partner](#)
- providing [evidence of their disability](#)
- providing information about their disability in their application
- helping them understand what supports are available.

Understand the NDIS disability and early intervention requirements

It is important to understand the NDIS eligibility requirements before considering what NDIS supports may be available to your patient.

Learn more about [how to determine whether your patient is eligible](#).

Connect your patient with us

If you have a patient you believe might be eligible for NDIS support, you can help them to [contact us](#).

We will help them get started on the journey with the NDIS.

Learn more about [getting started](#).

Provide evidence of your patient's disability

Your role as your patient's treating healthcare professional includes providing [evidence](#) of your patient's impairment/s and a description of the evidence-based treatments they have received.

You can provide this information by:

- completing the 'treating professional' section of the [access request form](#) (Part F).
- attaching relevant reports, letters and/or assessments from other treating professionals
- preparing your own letter or report. This must:
 - state your patient's diagnosis and/or nature of the impairment resulting in disability
 - explain why the condition is unlikely to improve with any known, evidence-based medical treatments
 - outline the functional impact of their impairment
 - state the types of support required.

If you do not have enough information about the treatments and outcomes or the functional impact you may need to provide information from other treating professionals.

Learn more about [how to help your patient access the NDIS](#).

Help your patient understand what other disability services are available

Your patient may also be eligible for other disability supports outside of the NDIS.

Learn more about [how to find other support services and supports](#).

Related information

[How to determine whether your patient is eligible](#)

[What is supporting evidence for your patient](#)

[Contact us](#)

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