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What the provider learning environment is

The provider learning environment is an online learning environment for the my NDIS provider portal.

It is updated as there are changes to the my NDIS provider portal.

The provider learning environment is not compatible with all screen readers.

What the provider learning environment is for

The provider learning environment has easy to follow walk-through tutorials. The tutorials help providers learn how to navigate and complete tasks in the my NDIS provider portal.

What the provider learning environment is like

Access the provider learning environment

You can access the [provider learning environment](#) on your web browser.

Tutorials in the provider learning environment are tailored to each provider role:

- all providers
- my provider
- plan manager
- support coordinator or psychosocial recovery coach
- provider resources.

Complete the tutorials for all providers first

We recommend you complete the all providers tutorials first.

This will help you understand how to complete basic tasks, such as:

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- signing into the my NDIS provider portal
 - viewing organisation details
 - accessing and submitting claim and payment enquiries.

Complete any other relevant tutorials

Once you've completed the tutorials for all providers, you can complete any tutorials relevant to your role.

Start using the my NDIS provider portal

When you feel comfortable using the provider learning environment, you can start [using the my NDIS provider portal](#).

Related information

[How to use the provider portals](#)

[How to view plans in the my NDIS provider portal](#)

[How to make a payment request](#)

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