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Step 1: Check your plan

Make sure you've got enough available funding

Your funding for low-cost assistive technology will be in your core budget under 'consumables'.

Low-cost assistive technology are any items under $1,500 that are NDIS supports.

Learn more about low-cost assistive technology.

Check you've got enough funds to make your purchase

Log in to the participant portals or my NDIS app to check your funding balance. You can also ask someone who helps you with your plan, to check for you.

You can start the process of buying your low-cost assistive technology if you have funds available. You don't need to check with us first or send us a quote for approval if you have funds in your consumables budget and your assistive technology costs less than $1,500.

You'll need to get advice to make sure it's safe for you to use if the item you want is higher-risk.

If you don't have enough funding

You can choose to use your core supports category funding flexibly to buy your low-cost assistive technology if you don't have enough funding in your 'consumables' budget.

We can discuss other options with you if you don't have flexible funding available. This might include doing a plan variation.

Step 2: Find a provider

If you're NDIA-managed

You'll need to buy your item from a registered NDIS provider. You can use our provider finder to help you find one.

If you're plan-managed or self-managed

You can buy from any supplier.

Step 3: Make a claim

If you're NDIA-managed

Your registered provider will claim payment for the item directly from us when you buy your low-cost assistive technology.

If you're plan-managed

You'll need to give your plan manager the invoice and any required documentation. They'll handle the payment and claims process on your behalf.

If you're self-managed

You can pay for your assistive technology upfront then submit a claim for reimbursement through the my NDIS portal, myplace portal or my NDIS app.

> **Tip: Keep your receipts**
>
> Make sure to keep receipts and any documentation related to your purchase. You'll need to be able to provide proof of your claim if you're self-managed.

Related information

What is low-cost assistive technology

What are NDIS supports

How to use the my NDIS app

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