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What an assistive technology advisor is

An assistive technology advisor may be an assistive technology assessor or a mentor. Or, your medical practitioner or specialist may have enough experience to provide advice on what you need.

Sometimes they'll refer you to a more experienced assistive technology advisor. For example, an orientation and mobility specialist in the vision sector.

An assistive technology mentor is someone with a recognised qualification in assistive technology advice.

What an assistive technology advisor is for

We suggest you get advice before buying or renting any items when we fund assistive technology in your plan.

Assistive technology advisors help you:

- learn what assistive technology is available
- choose the best options for your needs
- make sure your assistive technology is safe for you
- set up and use your assistive technology.

Your advisor will give us different evidence, depending on if the items are:

- low-cost
- mid-cost or high-cost.

You'll need to work with an assistive technology advisor if the items are mid cost. You need an assessor for assessment of high-cost assistive technology.

Helping you choose a safe and appropriate item

An advisor talks with you to understand your needs and goals and make sure the items you're hoping to buy suit your situation.

They'll also give safety and setup instructions, especially for higher-risk assistive technology.

Your funding will include at least $500 to seek advice from an assistive technology advisor if you have assistive technology funded in your plan.

Talk to your my NDIS contact if you need help to find the right advisor.

Related information

How to buy low-cost assistive technology

How to buy mid-cost or high-cost assistive technology

What is a my NDIS contact

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