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What an NDIA planner is

NDIA planners work at the NDIA.

NDIA planners can make decisions on NDIS funding under NDIS laws. This means an NDIA planner can create your plan and make changes to your plan with you.

NDIA planners are different to NDIS partners and my NDIS contacts.

NDIS partners can help you learn about the kinds of services and supports available to you.

A my NDIS contact can't change or approve your plan. Your my NDIS contact is there to help you as a participant and help you use your plan.

What working with an NDIA planner is like

NDIA planners decide what NDIS supports will be funded in your plan. This is based on the information and evidence you give in your application, when you ask for a change to your plan or when you need a new plan.

Your NDIA planner will talk with you about:

- your living situation
- your goals
- your current day-to-day supports
- who currently helps you.

Your NDIA planner may look at your last plan and any new information and evidence you provide to help them reassess your plan.

Your NDIA planner will check to make sure they have a good understanding of your situation. They'll also check that the NDIS supports in your plan relate to your disability and meet the NDIS funding criteria.

> **Tip: Your NDIS contact is here to help you.**

Contact your my NDIS contact if you need help with:

- using your plan
- asking for a change to your plan.

You'll be invited to a plan meeting with your NDIA planner once they have created your plan.

Your NDIA planner is the person who approves your plan.

Related information

What are NDIS supports

What is a my NDIS contact

What is a plan meeting

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