

---

16 March 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

## Impacted systems:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal
- Digital Partner Portal
- NAPIC Gateway

## Start date and time

Monday 16 March 2026, 7:40 pm AEDT

## Finish date and time

Monday 16 March 2026, 10:20 pm AEDT

## Outage window

2 hours, 40 minutes

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

---

## Related articles

Category

- News

- Notification

## **Planned systems updates 13 - 16 March 2026**

Date

11 March 2026

Category

- News

## **Planned system updates 9-10 May 2026**

Date

6 May 2026

Category

- News

## **Planned systems updates 7 March 2026**

Date

6 March 2026

[Read more news](#)