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6 February 2026

Planned systems updates 6 - 8 February 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

## Impacted systems:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal

## Start date and time

Friday 6 February 2026, 11:00 pm AEDT

## Finish date and time

Sunday 8 February 2026, 4:00 pm AEDT

## Outage window

41 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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20 February 2026

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## System updates: Planned system outage 9 February 2025

Date

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