

---

11 December 2025

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

## Impacted systems:

- my NDIS app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal.

## Start date and time

Saturday 13 December 2025, 4:30 am AEDT.

## Finish date and time

Sunday 14 December 2025, 3:00 pm AEDT .

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

---

## Related articles

Category

- News

## [Planned systems updates 6 - 7 December 2025](#)

Date

5 December 2025

Category

- News
- Notification

## **Planned systems updates 20 - 21 December 2025**

Date

19 December 2025

Category

- Notification

## **Planned multi-system outages 7 December 2024**

Date

6 December 2024

[Read more news](#)