

From August 2025, providers have been able to transition from using Provider Digital Access (PRODA) to using myID and Relationship Authorisation Manager (RAM), providing a more secure way to access the NDIS provider portals.

Access to the NDIS provider portals via PRODA is now discontinued and all providers are required to use myID and Relationship Authorisation Manager (RAM).

In this session we will:

- Deliver an overview of myID and RAM, with information on the key changes for all providers.
- Provide an opportunity for Q&A.

When you register, you will receive a meeting link as well as information on the steps to transition to myID and RAM, including helpful resources via email. This will be sent the day before the session.

It is recommended you review the information in the email, prior to attending to ensure you get the most of the session.

Additional information:

- Sessions are delivered via video-conference using Microsoft Teams, and are offered over multiple dates to allow flexibility for attendees.
- Log in details will be sent to the email address you provide at registration, so please ensure you enter your email address correctly when registering.
- Registrations not requiring accessibility supports close one business day prior to the session date or once tickets have sold out.
- Registrations requiring accessibility supports close five business days prior to the session date or once tickets have sold out to allow time for bookings.
 - If these tickets are no longer available, please contact us at events@ndis.gov.au. While we will do our best to assist, we may not be able to guarantee availability of support due to time constraints.
- If you have accessibility requirements, please make sure you select the Online - Accessibility supports required ticket when registering. If you have requested accessibility services, these services are provided by an external provider.

For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.

Time is AEDT

Registration link

[Register online \(External website\)](#)

Related events

Category

- Community Engagement
- Online Event

Understanding the NDIS webinar: Pathways to Post School life

When an NDIS participant leaves school, there are a range of pathways and supports that can help them transition smoothly into employment and adult life.

Event Date

Tuesday, 28 July 2026

Category

- Provider Engagement

Working as an NDIS Provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Wednesday, 22 July 2026

Category

- Provider Engagement

Working as an NDIS Provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Tuesday, 4 August 2026

[More events](#)