

21 March 2025

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

Outage

Impacted systems:

- Application Programming Interface (API) Services
- my NDIS app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 22 March 2025, 09:00 pm AEDT

Finish date and time

Sunday 23 March 2025, 05:00 am AEDT

Outage window

8 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- Notification

Planned systems outage 9 - 10 August 2025

Date

7 August 2025

Category

- News
- Notification

Planned multi-system outage 24 March 2024

Date

21 March 2024

Category

- Notification

Planned multi-system outages 15 - 16 March 2025

Date

14 March 2025

[Read more news](#)