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10 October 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- Application Programming Interface (API) Services
- myplace participant portal
- myplace provider portal
- my NDIS app

## Start date and time

Sunday 13 October 2024, 12:01 am AEDT

## Finish date and time

Sunday 13 October 2024, 6:00 am AEDT

## Outage window

6 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption

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