

To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE, and improved the way we work.

We want to make sure National Disability Insurance Scheme (NDIS) providers are ready to support participants who have their NDIS plan created in our new system.

The session will support good claiming practices for registered providers delivering NDIS supports to participants with a plan in our new system.

Information provided at this session will cover:

- Key changes for providers
- Bulk payments
- Claims and payment enquiries
- Common claiming issues and solutions

Sessions are delivered via video-conference using Microsoft Teams, and are offered over multiple dates to allow flexibility for attendees.

Each session covers the same content, and attendees should only register for one session to give others the opportunity to attend.

Registrations close one business days prior to the session date or once tickets have sold out. We only accept individual registrations for events to ensure all attendees receive links to join.

The day before the event, login details will be sent to the email address you provide at registration, so please ensure you enter your email address correctly when registering.

Accessibility is important to us. If you have accessibility requirements, please advise when registering. A minimum of five business days' notice is required to book Auslan interpreters and live captioning services.

Please note: If you have requested accessibility services, these services are provided by an external provider. Your personal details will be given to the Accessibility Service at the time of booking.

For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line, and date in the subject line, and any accessibility requirements you might have.

Time is AEST

Registration link

[Register online \(External website\)](#)

Related events

Category

- General information
- New to the NDIS
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Session - Claims and Payments

These sessions will provide education on PACE, how the new NDIS system will function and what providers can expect with differences in operation from the previous system in relation to claims and payments.

Event Date

Wednesday, 25 September 2024

Category

- General information
- New to the NDIS
- Online Event
- PACE
- Provider
- Provider Engagement

PACE Provider Information Session - Claims and Payments

These sessions will provide education on PACE, how the new NDIS system will function and what providers can expect with differences in operation from the previous system in relation to claims and payments.

Event Date

Tuesday, 22 October 2024

Category

- General information

- New to the NDIS
- Online Event
- Provider
- Provider Engagement

NDIS Plans - Working With Participants and the NDIA

The NDIA invites providers to attend an information session on NDIS Plans - Working With Participants and the NDIA

Event Date

Tuesday, 24 September 2024

[More events](#)