

14 June 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) Services
- my NDIS app
- my NDIS participant portal
- myplace participant portal
- myplace provider portal

Start date and time

Sunday 16 June 12:01 am AEST

Finish date and time

Sunday 16 June 6 am AEST

Outage window

6 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- Notification

Planned multi-system outage 1 June 2024

Date

30 May 2024

Category

- Notification

Planned multi-system outage 9-10 June 2024

Date

7 June 2024

Category

- Notification

Planned multi-system outage 14 April 2024

Date

10 April 2024

[Read more news](#)