

30 May 2024

There are 2 upcoming planned outages over the weekend.

Planned outages allow us to update and improve our systems.

## Outage 1

### Impacted systems

- myplace participant portal
- myplace provider portal
- Application Programming Interface (API) services

### Start date and time

Friday 31 May 11:59 pm AEST

### Finish date and time

Saturday 1 June 8 am AEST

### Outage window

8 hours

## Outage 2

### Impacted system

- my NDIS app

### Start date and time

Friday 31 May 11:59 pm AEST

### Finish date and time

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Saturday 1 June 12 pm AEST

## Outage window

12 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date

11 July 2024

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