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3 May 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted system

- myplace participant portal
- myplace provider portal

## Start date and time

Saturday 11 May, 11:59 pm AEST

## Finish date and time

Sunday 12 May, 6am AEST

## Outage window

6 hours

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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## Related articles

### [Planned multi-system outage 4-5 May 2024](#)

Date

3 May 2024

Category

- News

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## Planned multi-system outage: 1- 3 March 2024

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29 February 2024

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