

The NDIA invites providers to an information session aimed at supporting a shared understanding of NDIA payment processes, including provider and participant responsibilities.

The session aims to assist providers to reduce potential issues when claiming payments for NDIS supports and avoid providing supports that are not funded by the NDIS.

Information provided at this session will cover:

- The different ways participants manage their funding and how this impacts provider payments
- The importance of asking the right questions prior to delivering supports
- The need for clear communication between providers and participants in relation to payment for supports delivered.

For any enquiries regarding this session, please contact events@ndis.gov.au.

Time is AEST

Registration link

[Register online \(External website\)](#)

Related events

Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

[PACE provider information sessions - all providers](#)

To help us deliver better outcomes for participants today and into the future, we built a new computer system - PACE and improved the way we work. We want to make sure National Disability Insurance Scheme (NDIS) providers are ready to support participants who have their NDIS plan created in our new system.

Event Date

Monday, 10 February 2025

Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

PACE provider information sessions - all providers

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Event Date

Thursday, 20 February 2025

Category

- General information
- New to the NDIS
- Online Event
- Provider
- Provider Engagement

Introducing changes to NDIS legislation for providers

On 22 August 2024, the National Disability Insurance Scheme Amendment (Getting the NDIS Back on Track No. (1) Bill 2024 was passed by the Parliament and came into effect on 3 October 2024. In these sessions, we will deliver an overview of the NDIS Bill amendments, key changes for providers and a Q&A.

Event Date

Thursday, 6 February 2025

[More events](#)