

National Disability Insurance Scheme

Assistive Technology, Home Modifications and Consumables Code Guide 2025-26

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Further information

Further information on pricing in the National Disability Insurance Scheme can be found at the Price Arrangements and pricing page: <https://www.ndis.gov.au/providers/pricing-arrangements> of the NDIS website.

Version Control

The *ATHM and Consumables Code Guide* is subject to change. The latest version is available on the NDIS website: <https://www.ndis.gov.au/providers/pricing-arrangements>.

A Table setting out all previous updates to this *NDIS ATHM and Consumables Code Guide* is on page 41. The following Table provides details of the changes made in this update to the *Code Guide*.

Version	Page	Details of Amendment	Release Date	Operative Date
2.0		Amendments to multiple sections to align with NDIS Supports Transitional Rules 2024	14 October 2025	24 November 2025

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Introduction

The *National Disability Insurance Scheme Act 2013* (NDIS Act) states that a funded support must represent “value for money” in that the costs of the support are reasonable, relative to both the benefits achieved and the cost of alternative support.

Determining whether a support is reasonable and necessary for an individual participant will be guided by the *NDIS Act (2013)*, the associated *NDIS Rules*, and the National Disability Insurance Agency’s (NDIA) Operational Guidelines. These can be found on the NDIS website: <https://www.ndis.gov.au/>.

This Guide is not a comprehensive list of all Assistive Technology (AT) supports that may be provided as reasonable and necessary under the NDIS, but lists the most commonly used supports to assist providers to claim payments using a “best-fit” approach, and to assist participants with consistent terminology for AT comparison.

As with other support categories, AT has many specific supports and services that are recognised in the NDIS payment system, and these are referred to as ‘line items’. A comprehensive listing of AT support line items is kept up to date in a separate file (csv format) on the NDIS website: <https://www.ndis.gov.au/>.

All providers from each state and territory can now register with the NDIS Quality and Safeguards Commission.

Support Purpose

NDIS participant budgets are allocated to three separate support purposes:

1. CORE - Supports that enable participants to complete activities of daily living. Participant budgets often have a lot of flexibility to choose specific supports with their core support budgets, but cannot reallocate this funding for other support purposes (i.e., capital or capacity building supports).
2. CAPITAL - Investments, such as assistive technologies - equipment, home or vehicle modifications, or for Specialist Disability Accommodation (SDA). Participant budgets for this support purpose are restricted to specific items identified in the participant’s plan.
3. CAPACITY BUILDING - Supports that enable a participant to build their independence and skills.

Support Categories aligned to the NDIS Outcomes Framework

Participant budgets are allocated at a support category level and must be used to achieve the goals set out in the participant’s plan. Support categories are aligned with the NDIS Outcomes Framework, which has been developed to measure goal attainment for individual participants and overall performance of the Scheme. There are eight outcome domains in the Framework, which help participants think about goals in different areas of their life and assist planners explore where supports in these areas already exist and where further supports are required. These domains are:

- | | |
|-------------------------|---------------------------------------|
| 1. Daily Living | 5. Work |
| 2. Home | 6. Social and Community Participation |
| 3. Health and Wellbeing | 7. Relationships |
| 4. Lifelong Learning | 8. Choice and Control |

NDIS providers should be aware that all supports and services for NDIS participants must contribute to the achievement of their individual goals as outlined in the participant's plan. Support purpose categories are designed to align with the Outcomes Framework and the 15 support categories, with additional categories in the new PACE system. This helps participants choose supports that help them achieve their goals, and providers to understand how the supports they provide contribute to the participant's goals.

The following table shows the links between support purpose types, domains in the Outcomes Framework and support categories, as well as the new support categories in PACE.

PURPOSE	OUTCOME DOMAIN	SUPPORT CATEGORY (LEGACY CRM)	SUPPORT CATEGORY (PACE)
CORE	Daily Living	01 Assistance with Daily Life	01 Assistance with Daily Life
			16 Home and Living
			21 Young People in Residential Aged Care (YPIRAC)-Cross Billing
	Daily Living	02 Transport	02 Transport
	Daily Living	03 Consumables	03 Consumables
	Social and Community Participation	04 Assistance with Social, Economic and Community Participation	04 Assistance with Social, Economic and Community Participation
Work	04 Assistance with Social, Economic and Community Participation	04 Assistance with Social, Economic and Community Participation	
CAPITAL	Daily Living	05 Assistive Technology	05 Assistive Technology
	Home	06 Home Modifications and Specialised Disability Accommodation (SDA)	06 Home Modifications
			17 Specialised Disability Accommodation (SDA)
			19 Assistive Technology Maintenance Repair and Rental
RECURRING	Daily Living	N/A	18 Recurring Transport
CAPACITY BUILDING	Choice and Control	07 Support Coordination	07 Support Coordination and Psychosocial Recovery Coaches
	Home	08 Improved Living Arrangements	08 Improved Living Arrangements
	Social and Community Participation	09 Increased Social and Community Participation	09 Increased Social and Community Participation
	Work	10 Finding and Keeping a Job	10 Finding and Keeping a Job
	Relationships	11 Improved Relationships	11 Relationships
			20 Behaviour Support
	Health and Wellbeing	12 Improved Health and Wellbeing	12 Health and Wellbeing
	Lifelong Learning	13 Improved Learning	13 Lifelong Learning
	Choice and Control	14 Improved Life Choices	14 Choice and Control
Daily Living	15 Improved Daily Living Skills	15 Improved Daily Living Skills	

Participant budgets are allocated according to Support Purpose

Supports in participant plans are categorised according to the Support Purposes identified earlier. Participant budgets for these Capital supports, such as AT, are primarily for specific item types or for repair/maintenance of AT as identified in the participant's plan. Most higher cost items (over \$15,000) are 'quotable', which means that providers must negotiate a price with a participant and provide a written quote for that supply. Associated supports can include assessments associated with supply of the AT device, as well as delivery, set-up, and adjustment, as well as ongoing maintenance/repair costs.

Typically, AT that is more complex requires more detailed assessment and other services, separate from the AT product itself. See Our Guidelines:

<https://ourguidelines.ndis.gov.au/supports-you-can-access-menu/equipment-and-technology/assistive-technology/what-other-assistive-technology-costs-do-we-fund/what-if-you-need-rent-assistive-technology-items> for more information.

Guidance on AT complexity can be found in the NDIS AT Complexity Level Classification:

<https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/providing-assistive-technology#identifying-at-complexity-levels> document located on the NDIS website under the Provider tab.

Assessment, Training, or Fitting by professional

Assessment, fitting, training, customisation or other intervention by a professional, where required to deliver the correct equipment to meet a participant's needs, are provided under therapeutic supports and are described in the *NDIS Pricing Arrangements and Price Limits*.

Assistive Technology Mentors (AT Mentors)

Participants can also access Assistive Technology Mentors to provide advice to identify, select and use appropriate assistive technology to meet their disability related needs, as described in the *NDIS Pricing Arrangements and Price Limits*.

Support Item

Unique numbers have been allocated for each support line item. Each number is allocated according to the following structure:



For example:

05_044839811_0103_1_2 - Standing Frames and Supports for Standing

Support Category	AS/NZS ISO9999Code	Line Item	Registration Group	Outcome Domain	Support Purpose
05	044839	811	0103	1	2

Units of Measure

The NDIS payment system includes units of measure for each support item as follows:

-
- **Each**
 - **Week**

- **Hour**
- **Month**

- **Daily**
 - **Annual**
-

Providers should ensure that they record claims against a support item using the appropriate unit of measure for the support item.

General Claiming Rules

When claiming, it is the responsibility of the provider to ensure that the claim accurately reflects the supports delivered, including the frequency and volume of supports. As a starting point, providers should claim against the relevant support line item which has been specified in the participant's plan, or as stated in the Service Booking with the participant. Only where there is no specific line item identified, providers should claim payments against the support line item that most closely aligns to the product or service they have delivered.

Payment requests should accurately reflect the Unit of Measure (UOM) indicated against the Support Item. Thus outright purchase will usually be for a single item (1 x \$invoice each), while three hours of communication device programming would be 3 units against an hourly UOM (3 x \$charge/hr).

Note: Fractional units (e.g. 1.65 x \$invoice each) are **not** permitted when claiming for assistive technology products except with the written authorisation of the NDIA. Claims for the balance remaining above the fixed price limits of a support item need to use the relevant 'AT Supplementary Charge' code.

For some supports (such as home or vehicle modifications), payments can be claimed in stages where this has been agreed to in negotiated Service Agreement with the participant and the NDIA has given prior approval in writing to the Registered Provider (see below under Prepayments).

Service Bookings

A Service Booking is the way a participant (other than those self-managing their NDIS funding) engages with their chosen provider(s) online (unless their plan is part of the new NDIS PACE system). This ensures that both parties are aware of the item proposed and price for service, and that the participant will be able to pay for the service. Detailed aspects of the provision of the support should be clearly agreed with the participant in a Service Agreement.

Where quotes are required, the *myplace* Portal will automatically generate and issue an appropriate service booking after the quote has been provided and accepted.

In all other cases, a service booking should be made at either the category level (where the provider will claim using multiple codes – e.g. for the AT, delivery, programming) or using the support line item that most closely aligns to the product or service being delivered.

For more information please refer to the NDIS website:

<https://www.ndis.gov.au/participants/working-providers/service-bookings> and search for 'service booking'.

My providers

NDIS Plans in our PACE system won't have service bookings.

"My providers" are the providers a participant regularly works with and records as part of their NDIS plan.

By recording a provider, participants are letting us know that a provider can receive payments for claims on their NDIS plan.

Being recorded as my providers means less administration and time spent chasing details and following up claims. This is because my providers claims are generally paid within 2 to 3 days.

General Claiming Rules

Participants can still choose to use any provider, however if a claim is made by a provider who is not recorded as my providers, we'll check with the participant or their nominee by SMS to confirm the claim is for a NDIS support they agreed to.

Only participants who have a plan developed in the PACE system need to record my providers.

Participants or their nominees with a plan in the PACE system need to tell us their my providers when they have:

- NDIA-managed supports funded within their NDIS plan.
- Specialist disability accommodation, home and living supports and/or behaviour supports.
- A plan manager. Only the plan manager needs to be recorded as a my provider.

A plan manager needs to be recorded as a my provider to be paid, but participants don't need to record providers for their plan managed supports if they don't want to.

Self-managing participants do not need to record my providers for their plan.

Providers with existing active service bookings, who deliver home and living supports will automatically be recorded as my providers at the NDIS support category level when the participant's plan is approved in the PACE system.

For more information, please refer to NDIS Improvements: <https://improvements.ndis.gov.au/>.

Quoting for AT or HM

Quotes are required from providers for the provision of AT where indicated in this Guide. In some cases participants may also seek quotes for other items to compare between products.

Participants can then decide whether or not to accept these quotes. The NDIA computer systems now make it possible for registered providers to submit their quote directly into the NDIA Business Systems through *myplace* Portal, in response to a Request for Quote through the *myplace* Provider Portal.

It is important to note that not all quotes will be processed automatically. If the quote received is higher than NDIA thresholds for that support item, specific approval will be required from the NDIA, alternatively the NDIA may offer reasonable and necessary funding based on the best available pricing from the market. The participant is then able to decide whether they wish to proceed with the quote and pay the gap themselves (refer below about co-payments).

Identification of supports in a participant's plan, and approval of quotes, may require an assessment by a suitable AT assessor (please refer to Our Guidelines: <https://www.ndis.gov.au/about-us/operational-guidelines>). Appropriate assessment by a suitable AT assessor is funded through relevant line items (e.g. 'Therapeutic supports') in the 'Improved Daily Living Skills' Support Category.

Claiming for support items that are subject to quotation

Providers can only claim for a support item that is subject to quotation from a participant's plan if they provided a quotation to the NDIA for the support item and it is a stated item in the participant's plan. When the NDIA approves your quote, then a related service booking is created automatically. You will receive a message in your Inbox informing you that the service booking has been created.

General Claiming Rules

AT Supplementary Charge (not applicable where NDIA issued a Service Booking for Quotable AT)

NDIS Price Limits for non-quotable AT are set to cover more than 80% of claims from the Australian market for that support. Where a participant's needs require an AT support that exceeds that price limit, the participant (or their nominee) may agree for the provider to claim the balance of the support costs using an AT Supplementary Charge code in the same registration group as the main AT support. It is not possible for claims (in total) to exceed the available Capital (AT) budget.

Participants (or their nominee) must follow instructions in their plan as they spend their available budget – in particular the comments beside funded supports valued between \$1,500 and \$15,000, which indicate what type of AT is intended and include typical price bands for that AT.

AT Supplementary Charge codes are not quotable, nor subject to price limits but have a “notional” unit limit of \$1.00. AT Supplementary Charge codes **can only be used** to claim the outstanding balance – not the whole supply transaction.

Example – Making a claim where the price exceeds the fixed price of an AT item

For example; Participant/nominee agrees to purchase an Electronic Face-Face Communication AT for \$8,500 based on their need, the AT advice they have and their budget.

1. The provider must claim 1x unit of the appropriate AT code
Provider claims: 1x Communication – Face to Face – Electronic 05_221315811_0124_1_2 @ \$8,500

The NDIS Payments System may have a price limit of \$8,000 for this item – it will pay \$8,000 to the provider.
2. Provider then claims the outstanding amount (noting the participant/nominee's permission given in writing for the agreed price) using the right AT Supplementary Charge (0124 is the registration group)

Claim 500 @\$1 of AT Supplementary Charge -Communication and Information support 05_0002_0124_1_2 = \$500.

Support Item	Support Item Ref No.	UOM	Notional Amount
AT Supplementary Charge - AT Personal Care/Safety	05_0002_0103_1_2	Each	\$1.00
AT Supplementary Charge -Communication and Information support	05_0002_0124_1_2	Each	\$1.00
AT Supplementary Charge - Hearing products	05_0002_0122_1_2	Each	\$1.00
AT Supplementary Charge - Household Tasks and Control	05_0002_0123_1_2	Each	\$1.00
AT Supplementary Charge - Personal Mobility or Transfer	05_0002_0105_1_2	Each	\$1.00
AT Supplementary Charge - Prosthesis or Orthosis	05_0002_0135_1_2	Each	\$1.00
AT Supplementary Charge - Recreation including sport	05_0002_0112_1_2	Each	\$1.00
AT Supplementary Charge - Vehicle modifications	05_0002_0109_1_2	Each	\$1.00
AT Supplementary Charge - Vision	05_0002_0113_1_2	Each	\$1.00

General Claiming Rules

Claiming for support items where notional unit prices apply

Where a support item does not have a price limit then the provider should claim for that item by reference to the “notional unit price” that is set out in the *NDIS Support Catalogue* or the *NDIS ATHM and Consumables Code Guide*.

Example – Claiming for Low Cost AT

A Provider has agreed to deliver a text player to a participant at a cost of \$530.

The relevant support item (03_220300911_0113_1_1: Low Cost AT for Vision Related AT) is not subject to a price limit but has a “notional” unit price of \$1.00.

The provider would submit a payment request for 530 units at \$1.00 a unit for a total amount of \$530.

Example – Claiming for Rental Supports

The Rental support items are not subject to price limits but have a “notional” unit limit of \$1.00.

If, as in the above example, the AT Rental - Vehicle modified for Access was \$100 (in this example against the support item 05_121227125_0108_1_2) then the provider would submit a payment request for 100 units at \$1.00 a unit for a total cost of \$100.

Prepayments

In general, Registered Providers can only make a claim for payment once a service booking has been created and the support has been delivered or provided.

For higher cost supports, the cost of the support may be claimed in stages in some circumstances, and before the support is finally delivered to the participant.

Prepayments represent funds paid in advance of the provider delivering the agreed support to the participant. Sometimes providers require prepayment(s) as collateral and/or to cover their expenses in order to source, build or tailor the support to meet the participant’s unique needs.

In general, prepayments should only be sought where a business will incur unrecoverable costs should delivery of the support to the requesting participant not proceed (e.g., a custom-made support).

Prepayments are subject to all of the following conditions:

- the support item is assistive technology (including vehicle modification), or a home modification;
- the support item value exceeds \$1,500 or is custom made to address the participant’s disability related requirements, and a valid quote has been provided and accepted by the participant (or their nominee);
- a service agreement between the provider and participant (or nominee) outlines the requirement of a prepayment (e.g., deposit) or milestone payments, in line with normal business practice; and
- the final payment of **not less than 10% of the total cost**, may not be claimed until the participant has received the support, ready for use.

A participant is entitled to a refund of any balance of prepayment(s) less the actual unrecoverable expense incurred by the business to that point when supply is terminated. The participant remains fully entitled to their rights under Australian Consumer Law in all circumstances.

Prepayments can be claimed by providers for a support where that support is specifically identified as eligible for prepayments in this *NDIS Pricing Arrangements and Price Limits*. Other supports may be eligible for prepayment where the NDIA has given prior written approval (including conditions) to the registered provider to claim for prepayments.

General Claiming Rules

Subscription services

In some cases, a provider may claim for a service agreed with a participant using a subscription model of payment. In these cases, the participant is paying to be able to use that service (on the terms/hours agreed) for the period of the subscription. **Subscriptions may only be used for the supply of the following supports: Consumables (Support Category 03) and Assistive Technology (Support Category 05).**

Providers wanting to claim for a subscription-based service must make sure that:

- a plain English service agreement has been accepted by the participant, that makes clear to the participant the service and its costs (including any extra fees), as well as reasonable exit conditions
- the maximum price limit for a subscription is \$5,000 per annum.
- subscriptions are to be charged monthly (paid at or before the start of the service period). Small subscriptions, where the annual cost is not more than \$1,500, may be charged less frequently (quarterly or annually). For example, if a subscription service cost \$199 per year, it could be charged for just once per year.
- there are no penalties (for example exit fees) should a participant wish to cancel a subscription (with reasonable one month's notice) on or prior to the end of the paid subscription period.
- invoices for the subscription to be paid clearly describe the supports for the participant to be delivered/available during the subscription period. For monthly subscriptions, participants may agree in writing to be billed quarterly (in advance of the quarter) but must be refunded any unused months if they cancel the subscription with due notice (as stated above).

High value subscription claiming applies where the bundle of available Assistive Technology Products that a participant can access at any time is more than \$15,000.

For high value AT, all the conditions of the subscription services apply, with exception to the maximum price limit, which is set to \$10,000 per annum.

Additional payments are permitted for high value AT subscriptions as follows:

- a) freight and in-home technical setup costs may be claimed at the commencement of the subscription;
- b) removal and return of the supplied AT to the provider's agent nearest the participant's residence at the end of the subscription (which may coincide with the death of the participant); and
- c) each such claim under a) or b) shall not exceed one (1) month's subscription fee or \$600, whichever is less.

Co-payments for Capital items, including Assistive Technology

Co-payments by the participant are not required. However, where a participant would like a support to be customised or assistive technology that is not considered reasonable or necessary, they are required to pay for this themselves. This may include an aesthetic customisation to an assistive technology or modifications to a vehicle that are additional to the assistive components.

Other Fees and Charges

All registered providers must not add any other charge to the cost of the supports they provide to any participant, such as credit card surcharges, or any additional fees including any 'gap' fees, late payment fees or cancellation fees, unless otherwise permitted by the *NDIS Pricing Arrangements and Price Limits*. Participants are generally not required to pay exit fees, even when changing

General Claiming Rules

provider's part way through a plan. A core principle of the NDIS is choice and control for participants, allowing them to change providers without expense.

Goods and Services Tax (GST)

Many, but not all, NDIA supports provided to NDIS participants are GST-free. Further information about the NDIS and GST can be accessed on the Australian Taxation Office website:

<https://www.ato.gov.au/businesses-and-organisations/gst-excise-and-indirect-taxes/gst/in-detail/your-industry/gst-and-health/national-disability-insurance-scheme>.

Providers should seek independent legal or financial advice if they require assistance with tax law compliance. If GST is applicable to a support, the price limit is inclusive of GST.

Low cost assistive technology (mostly items <\$1,500)

Participants who have AT needs may have funding included in their *Consumables* budget to enable them to purchase low-cost AT.

Participants who are self-managing low-cost AT

Most participants who have low-cost AT included in their plan (under 'Consumables') can self-manage these supports. This enables participants to purchase low-cost AT directly from the provider of their choice, and to claim the payment via the *myplace* participant portal (no service booking required).

Participants whose funds are plan-managed

Participants whose funds are plan-managed will work with their Registered Plan Management Provider to make payment arrangements with their AT provider.

Participants whose funds are agency-managed

Participants who have opted to have their low-cost AT Agency-managed will need a service booking created in order for the provider to claim for low-cost AT in their in plan.

These support items are not subject to price limits. See page 12 for further information on how to claim for support items that are not subject to a price limit.

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
Low Cost AT - Communication or Cognitive Support	03_222100911_0124_1_1	Items to enhance communication or cognitive function costing less than \$1,500.	Each	N	\$1.00
Low Cost AT - Hearing Related AT	03_220600911_0122_1_1	Items to assist with hearing disability costing less than \$1,500.	Each	N	\$1.00
Low Cost AT - Personal Care and Safety	03_090000911_0103_1_1	Items needed for personal care and safety because of your disability costing less than \$1,500.	Each	N	\$1.00
Low Cost AT - Personal Mobility	03_120000911_0105_1_1	Items to enhance personal mobility or transfer function costing less than \$1,500.	Each	N	\$1.00
Low Cost AT - Prosthetics and Orthotics	03_060000911_0135_1_1	Items related to prostheses or orthoses costing less than \$1,500.	Each	N	\$1.00
Low Cost AT - Vision Related AT	03_220300911_0113_1_1	Items to assist with vision related disability costing less than \$1,500.	Each	N	\$1.00

Repairs and Maintenance

The NDIA provides funding in participants' Capital budget for the repair and maintenance of AT items costing more than \$1,500. Warranty repair (including Australian Consumer Law warranties: <https://www.accc.gov.au/focus-areas/information-for/consumers-with-disability>) of AT should be discussed with the supplier or manufacturer and is not a reasonable and necessary support. Low-cost repairs and maintenance (e.g., repairing a strap on a prosthesis) outside the warranty period should generally be paid using a low-cost AT Support Item (allowing the greatest flexibility). Alternatively, the participant could use their unallocated Capital (AT) budget where appropriate.

Higher cost repairs (>\$1,500) are likely to be covered by a quotable Repairs and Maintenance Support Item included in the participant's plan. The tables below contain repair codes against relevant AT categories.

To allow flexibility, most repair and maintenance funding is in the Capital budget, unallocated against any particular Support Item. Providers should use the relevant support item to claim participant agreed repairs to NDIS funded AT.

Most of these support items are not subject to price limits, and use the Notional Amount claiming approach. See page 12 for further information on how to claim for support items that are not subject to a price limit.

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Unit Amount
Repairs and Maintenance - After Hours	05_501288435_0105_1_2	Urgent outside standard business hours repair to mobility and transfer AT	Each	N	\$1.00
Repairs and Maintenance - Personal Care/Safety - After Hours	05_500433443_0103_1_2	Urgent outside standard business hours repairs to mobility and transfer AT	Each	N	\$1.00
Repairs and Maintenance - Disability-Related Health Machines	05_500403159_0103_1_1	For respiratory and other disability related health support AT repair and maintenance by suitably qualified provider	Each	N	\$1.00
Repairs and Maintenance - Orthosis	05_500612441_0135_1_2	As indicated (consumables usually covered by Low Cost AT)	Each	N	\$1.00
Repairs and Maintenance - Prosthesis - Minor	05_500624304_0135_1_2	As indicated (consumables usually covered by Low Cost AT)	Each	N	\$1.00
Repairs and Maintenance - Prosthesis - Major	05_500624305_0135_1_2	Significant repair costing more than \$1,500 on higher cost prosthesis or orthosis	Each	Y	Quotable
Repairs and Maintenance - Bathing and Toileting AT	05_500933306_0103_1_2	As indicated.	Each	N	\$1.00
Repairs and Maintenance - Electric Bed	05_501812311_0103_1_2	As indicated.	Each	N	\$1.00
Repairs and Maintenance - Wheeled Mobility Major	05_501200308_0105_1_2	Significant repair costing more than \$1,500 on higher cost AT	Each	Y	Quotable
Repairs and Maintenance - Wheeled Mobility Minor	05_501200307_0105_1_2	Routine maintenance and repair on wheeled mobility & seating	Each	N	\$1.00
Repairs and Maintenance - Tyres	05_501224309_0105_1_2	For wheeled mobility and other disability related AT only	Each	N	\$1.00
Repairs and Maintenance - Transfer AT	05_501236025_0105_1_2	For transfer hoists, chairs and tables, including sling repair	Each	N	\$1.00
Repairs and Maintenance - Communication Cognitive or ECU AT	05_502200312_0124_1_2	Includes maintenance/repair of NDIS funded environmental control systems	Each	N	\$1.00
Repairs and Maintenance - Hearing AT	05_502206151_0122_1_2	Only where not included by manufacturer or supplier in supply price. Includes repair/maintenance of external components of implanted hearing devices.	Each	N	\$1.00
Repairs and Maintenance - Vision AT	05_502218315_0113_1_2	For disability related vision AT, not including standard spectacles	Each	N	\$1.00
Repairs and Maintenance - Specialised Recreation AT	05_503000316_0112_1_2	Only for NDIS agreed (or funded) AT for personal recreation or sport	Each	N	\$1.00
Repairs and Maintenance - Other AT	05_500000303_0103_1_2	Repair and maintenance to AT not otherwise described by specific repair codes.	Each	N	\$1.00

Rental Supports

Rental Supports are short-term or temporary support items that allow providers to rent or loan Assistive Technology or supports for Home Modifications.

Under the Operational Guideline, rental supports can be used for trialling AT supports that are new to the participant. This generally applies to AT valued under \$15,000 or where the participant receives funding to trial that type of support as part of a high-cost AT assessment.

These support items are not subject to price limits. See page 12 for further information on how to claim for support items that are not subject to a price limit.

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
AT Rental - Vehicle modified for Access	05_121227125_0108_1_2	Covers passenger vehicle (less than 10 passengers) modified to enable access/control by people with physical and related disabilities	Each	N	\$1.00
AT Rental - Assistive Products for Personal Care and Safety	05_090000155_0103_1_2	Includes bathroom hygiene, beds, and standing equipment	Each	N	\$1.00
AT Rental - Modified for Accessible Recreation	05_300000115_0112_1_2	Equipment specifically designed, or modification/accessory to enable participation in recreation by a person with disability	Each	N	\$1.00
AT Rental - Vision support or alternate access	05_220300115_0113_1_2	Includes braille or audio systems for vision impairment	Each	N	\$1.00
AT Rental - Assistive Products for Household Tasks	05_150000115_0123_1_2	Includes environment control systems	Each	N	\$1.00
AT Rental - Communication and Computer access	05_222100115_0124_1_2	Includes switch and other interfaces	Each	N	\$1.00
AT Rental - Hearing Devices and Accessories	05_220600112_0122_1_2	includes hearing aid technology and systems or accessories for hearing support	Each	N	\$1.00
AT Rental - Prosthesis and Orthosis	05_060000115_0135_1_2	Includes componentry, terminal devices and adaptors, including for trial purposes	Each	N	\$1.00
AT Rental - Assistive Products for Respiration Support	05_040312115_0103_1_2	Includes ventilators, cough assist and related AT	Each	N	\$1.00
HM Rental - Bathroom or Toilet or Ramp	06_180000111_0111_2_2	Temporary facilities for dwelling modifications	Each	N	\$1.00

Flexible AT Packages

The Agency supports the flexible supply of AT products or bundles of products, particularly where a participant's needs are changing, sometimes rapidly. This can be particularly important for participants with Motor Neurone Disease (MND), Multiple Sclerosis (MS), or muscle dystrophies.

An AT package may include items such as bathing/toileting AT (shower chair, over-toilet chair); transfer AT (hoist, slings); mobility devices (wheelchair, walker); seating and sleeping items (adjustable bed with mattress, pressure mattress overlay); and/or other AT items, including low-cost AT to help with transfers, eating or dressing etc.

Flexible AT Packages also offer a solution to help families with young children to access the AT their child requires as they grow or their function changes. It can offer the most appropriate AT products from a range of sizes or features, at the right time, without requiring multiple transactions or worrying what to do with AT their child no longer needs. A separate code applies for a Childhood Flexible AT Package.

A Flexible AT Package should enable the participant (or their family/nominee), in consultation with their assistive technology, therapy, and other advisors, to access as required:

1. Loaned AT
2. Customisation (adjustment) of AT items to the participant's disability
3. Maintenance and repair services for the provided AT
4. Provision of some consumable components or products
5. Other services needed to deliver and retrieve individual items of AT from the participant's home.

The provider may offer these as part of a subscription or lease arrangement.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Flexible Equipment Package - for changing needs	05_801288834_0103_1_2	A bundle or mix of AT products that are provided as each item is required by the participant and returned when no longer suitable. Routine maintenance and repair is included.	Each	N
Early Childhood Flexible AT Package	05_800288834_0103_1_2	Funding for adaptable provision of assistive technology and related services for a child. Return of AT no longer needed, routine maintenance and repair is included.	Each	N

Delivery Supports

Delivery is a broadly enabling support to cover delivering equipment, setting up equipment and/or training the participant to use the equipment as a one-off transaction that is linked to the primary support. Providers must use the appropriate support item according to their registration group when preparing quotes or invoices for review by the delegate where required. Providers must first claim the primary support item (listed on the invoice or referred to in the participant's plan) when lodging a payment request before (or at the same time) as claiming a delivery cost using one of the below codes.

These support items are not subject to price limits. See page 12 for further information on how to claim for support items that are not subject to a price limit.

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
Delivery - Personal care, Safety and Disability-related Health Consumables	03_710930080_0103_1_1	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Personal care and safety AT	05_711000080_0103_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Personal Mobility and Transfer AT	05_711000080_0105_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Vehicle modifications AT	05_711000080_0109_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Recreation AT	05_711000080_0112_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Vision AT	05_711000080_0113_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Specialised Hearing AT	05_711000080_0119_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Hearing AT	05_711000080_0122_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Household tasks or control AT	05_711000080_0123_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Communication and Information AT	05_711000080_0124_1_2	Must be claimed as a secondary support.	Each	N	\$1.00
Delivery - Prosthesis or Orthosis	05_711000080_0135_1_2	Must be claimed as a secondary support.	Each	N	\$1.00

Consumables (Support Category 03)

Consumables are a support category available to assist participants with purchasing everyday use items. Not all supports in this category are consumable, but continence, home enteral nutrition (HEN) and disability-related health products are included in this category.

Continence related equipment

Continence needs should be reassessed at least every three (3) years, or where there have been adverse medical events such as urinary tract infections, to ensure the appropriate continence solutions are being used.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Delivery - Personal care, Safety and Disability-related Health Consumables	03_710930080_0103_1_1	Must be claimed as a secondary support.	Each	N
Continence control/monitoring	03_050903053_0103_1_1	Includes enuresis alarms/timers/apps; muscle stimulator for continence issues (TENS machine, queens square bladder stimulator) and supporting equipment; biofeedback equipment.	Each	N
Continence - reusable/washable personal protection	03_093021078_0103_1_1	Includes non-disposable, reusable and washable pads and briefs, absorbent sleepwear and containment swimwear and swim shorts.	Each	N
Continence - disposable personal protection	03_093021079_0103_1_1	Disposable, single-use pads, pull-ups, undergarments and tabbed briefs.	Each	N
Continence - catheters/sheaths	03_092400080_0103_1_1	External catheters, in-dwelling (foley and suprapubic), intermittent catheters and sheath (condom) drainage systems.	Each	N
Continence - drain/leg bags	03_092700081_0103_1_1	Wearable leg bags and high-capacity drain bags for use	Each	N
Continence - consumables	03_092100082_0103_1_1	Sterile gloves, sterile water ampoules, normal saline, single use powders, wipes, antiseptic cleansing solutions, skin care (cleansers, barrier and protective creams), odour control, lubricants, hand sanitiser and wound care.	Each	N
Continence - urinary collection items and accessories	03_092700083_0103_1_1	Leg bag holder or strap, catheter drainage bottle, urine bag hanger, catheter valve, catheter drainage tube clip/clamp, adhesive strips, urethral clamp/plug, catheter tray, irrigation solution for urinary catheters, syringes, urinal, bed pan, urinary pessary	Each	N
Continence - bowel care	03_091800084_0103_1_1	Includes anal plug, bowel irrigation kits and accessories.	Each	N
Continence - bed/chair/floor protection	03_093040085_0103_1_1	Both disposable and reusable/washable products. Includes waterproof bed pad, mattress protector, doona cover, pillow cover, washable doona, chair pads, floor mats.	Each	N

Consumables

Equipment for eating and drinking

Provision of home enteral nutrition (HEN) is guided by an assessment by a suitably qualified assessor.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Additional Bolus Syringes - 100/annual	03_150930086_0103_1_1	Average annual allocation	Year	N
HEN - Containers	03_150930085_0103_1_1	Average annual allocation - for HEN mixing and storage	Year	N
Bolus Feeding - Additional extension sets - 10/annual	03_150930082_0103_1_1	Average annual allocation	Year	N
Pump Feeding - Additional extension sets - 10/annual	03_150930083_0103_1_1	Average annual allocation	Year	N
HEN - Gastrostomy devices	03_150930081_0103_1_1	Average annual allocation - interfaces to connect HEN to gastrostomy implant	Year	N
HEN - Giving Sets	03_150930084_0103_1_1	Average annual allocation - sterile items to enable HEN ingestion	Year	N
HEN - Water Flush Syringes	03_150930087_0103_1_1	Average annual allocation - syringes to support cleaning and flushing of HEN items/implants	Year	N
HEN - Bolus Syringes	03_150930080_0103_1_1	Average annual allocation - syringe sufficient size to deliver HEN products to participant	Year	N
Repairs and Maintenance - HEN AT	03_501509092_0103_1_1	Repairs for HEN equipment.	Each	N
HEN - Pump plus Accessory - Syringe Feed	03_150930078_0103_1_1	Pump & Syringe Accessories - Pump is often free on loan, includes gastrostomy, extension tubes, giving sets, containers and syringes (annual amount); items required for syringe feeding	Year	N
HEN - Pump plus Accessory - Non-syringe Feed	03_150930079_0103_1_1	Pump & Accessories - Pump is often free on loan but includes other consumables for people who do not also syringe feed (annual amount).	Year	N
HEN - Other Equipment	03_150930088_0103_1_1	HEN equipment outside usual bundles, including additional cost of food, when necessary.	Each	N

Consumables

Disability-related Health Equipment and Consumables

Provision of disability-related health equipment is guided by an assessment by a suitably qualified assessor. These codes do not include Disability-related Health Equipment (over \$1,500 value). Codes for specific equipment are included in Capital Supports (for example, Ventilators on page 22). This also includes COVID Rapid Antigen Tests (RAT) and Personal Protective Equipment (PPE) for participants who have a need for these items related to their disability.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Disability-Related Health Equipment and Consumables - Set Up / Training	03_710400002_0103_1_1	Reimbursement of cost of set up and/or training of disability-related health support equipment and consumables for a participant's disability specific needs.	Each	N
Disability-Related Health Consumables - High Cost	03_040000111_0103_1_1	High cost health-related consumables that the NDIS funds that is due to a person's disability.	Each	Y
Disability-Related Health Consumables - Low Cost	03_040000919_0103_1_1	Low cost health-related consumables that the NDIS funds that is due to a person's disability (includes RATs and PPE).	Each	N

Assistive Technology

Capital Supports (Assistive Technology – Support Category 05)

This section describes the rules and arrangements that apply to capital supports.

Low-cost AT should be claimed under the relevant low-cost AT code from the Consumables budget, but if you have available funds in the Capital (AT) budget, you can use a suitable code to claim these items there.

Assistive products for household tasks and access

The provision of assistive products that support a participant to carry out domestic and everyday actions and tasks within a participant's home. This includes the following:

- assistive products for the preparation of food and drink; facilitate house cleaning, gardening or laundry;
 - This includes the equipment a participant needs to help them do things they normally can't do because of their disability, in and around their home. It includes items that mean the participant can do tasks independently, or needs less help from others, such as to clean floors or make their own meal. For example, supports may include modified cutlery, plate guards, special cutting boards and pick up sticks.
- additional costs to modify standard household items to household items that include accessibility features that address a participant's support needs;
 - This does not include standard home items that everyone uses, such as a standard kettle, broom or food processor, as these are not related to a participant's disability.
- services to assess and prescribe, deliver, adjust and train a participant in successful use of an assistive product;
 - This includes services that are associated with the assistive products, including prescription, training in the use of the product and product maintenance.
- maintenance, spare parts and consumable items specific to an assistive product.
 - This includes services that are associated with the assistive products, including prescription, training in the use of the product and product maintenance.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Environmental Control (ECU) / Safety-related Products	05_241303121_0123_1_2	Systems for operating domestic devices/features such as curtains, lights, doors from a distance.	Each	Y
Ramp - Portable for access needs	05_183015811_0103_2_2	Ramp to transition between levels, usually into a dwelling or vehicle. Removable and transportable without equipment.	Each	N
Home Safety - Slip Resistance Coating / Grab and/or Guide Rails	05_181800111_0103_2_2	Grab/guide rails, surface treatments, and other lower cost home adaptations for participant access and safety	Each	N
Assistive products for preparing food and drink	05_150300111_0123_2_2	Assistive products that help participants prepare food and drinks. This may include items like modified cutlery, adapted chopping boards, and other specialised kitchen tools to assist with tasks such as gripping, pouring, and reaching.	Each	N
Assistive products for dishwashing	05_150600111_0123_2_2	Assistive products that help participants with dishwashing tasks. This may include items such as long-handled sponges, dish racks with easy-grip handles, or adapted washing-up bowls.	Each	N
Assistive products for eating and drinking	05_150900111_0123_2_2	Assistive products that help participants eat and drink easily and independently. This may include items such as modified cutlery, non-slip mats, plate guards, adapted cups, straws. This support may address a participant's difficulties with tremors, difficulty gripping, or swallowing.	Each	N
Assistive products to facilitate house cleaning	05_151200111_0123_2_2	Assistive products that help participants perform house cleaning tasks. This may include long-handled dustpans, angled brooms or brushes, lightweight mops and buckets, reachers, trigger-operated spray bottles, adjustable height cleaning tools.	Each	N
Assistive products to facilitate laundry	05_151600111_0123_2_2	Assistive products that help participants clean and maintain their clothes, footwear, and household textiles. It includes adapted household tools to assist repair of these items – e.g. sewing.). These products are tailored to individual needs to address challenges such as dexterity, and difficulty bending and reaching.	Each	N
Assistive products to facilitate gardening	05_151800111_0123_2_2	Assistive products that help participants in gardening and lawn care activities around their home. This may include items like lightweight or long-handled gardening tools, adaptive grips needed because of the participant's disability.	Each	N
Customisation, adaptations, or upgrade cost to standard household items	05_189900111_0123_2_2	The additional costs to upgrade or modify standard household items to include accessibility features that meet the specific disability needs of a participant. The most cost-effective solution remains a criterion - e.g. a kettle tipper is usually more efficient than an upgraded boiling water unit.	Each	N

Assistive Technology

Assistive products for personal care and safety

Assistive products for personal care and safety encompass a range of tools, equipment, and services designed to support participants in performing self-care activities and maintaining safety. These supports enable participant independence and reduce reliance on assistance from others. This category includes:

- Product for personal hygiene and grooming: This includes products to facilitate washing, drying and general body care, adaptive clothing. Examples include shower chairs, extended brushes, and aids for dressing.
- Home modifications and safety equipment: this includes furniture and other products adapted or specifically designed for use within a participant's home (both indoors and outdoors) to assist with movement, positioning, safety, and entry/exit. Examples includes alert devices for assistance and smoke alarm packages with visual and tactile alerts (strobe lights and bed shakers).

Services related to the assistive products themselves, such as assessment, prescription, delivery, adjustment, training in proper usage, and ongoing maintenance can also be claimed. Low-cost assistive technology in this category should be claimed under the line item 'Low-cost AT for personal care and safety 03_09000911_0103_1_1' from the Consumables budget. See earlier for repair and maintenance codes.

Beds and pressure care mattresses and accessories

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Pressure Reduction Mattress - Section - Air filled	05_043306002_0103_1_2	Pressure reduction mattress with section/s filled with air.	Each	N
Pressure Reduction Mattress or Overlay - Complete	05_043306803_0103_1_2	Complete pressure reduction mattress or overlay specifically to manage tissue integrity when reclined	Each	N
Pressure Reduction Mattress or Overlay - High Complexity Need	05_043306804_0103_1_2	Variable and active pressure management mattress or overlay for high risk tissue integrity needs	Each	N
Bed - Access / Transfer Pole / Blocks / Rails / Rail-Covers	05_181200711_0103_1_2	Devices for self-assisted transfer/position in bed; rails and rail covers which attach to a bed to prevent the individual falling out.	Each	N
Bed - Ancillary Furniture	05_180315111_0103_1_2	Tables, supports and other devices for holding items for activity for a lying person (Over-Bed Table or Support).	Each	N
Bed - Accessories and Sleep Positioning System - Custom made	05_181224811_0103_1_2	Positioning supports and surfaces to help an individual maintain a consistent and optimal position while lying in bed.	Each	N
Bed - Electrically adjusted	05_181210811_0103_1_2	A bed which can be adjusted in height or angle through an electronic mechanism (may include companion bed); includes adjustable High/Low Bed/Cot Frames with Repositioning Systems.	Each	N
Bed - Manually adjusted	05_181207811_0103_1_2	A bed to address a participant's functional needs that has manual or no adjustment (Bed Frame / Cot / Cradle).	Each	N

Equipment or aids for dressing or specialised clothing

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Cooling Vest - All Sizes	05_043006111_0103_1_2	Vest used for people with thermoregulatory problems	Each	N
Extra cost for adapted or adapting clothing and/or footwear for disability need	03_090348111_0103_1_2	Cost, above the cost of a standard item, for clothing modified/designed to address disability need, and/or for alteration to address a disability need	Each	N
Assistive products for dressing or undressing	03_090900111_0103_1_2	Includes dressing & undressing button hooks or sticks, sleeves, shoehorns and clothes holders for dressing	Each	N

Specialised household furniture

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Specialised Seating - Sit-Stand Assistance	05_180909811_0103_1_2	Chairs with an in built mechanical or electric system to assist the individual in movement to a standing position.	Each	N

Assistive Technology

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Specialised Seating - Static with Pressure Management and/or Postural Support	05_180921821_0103_1_2	Custom fit seating (including lounge furniture) for an individual with body shape or complex pressure care needs to accommodate (complex postural/tissue care needs).	Each	N
Specialised Lounge Chair - Mobile with Pressure Management /Positioning Systems	05_180915811_0103_1_2	Lounge type chair with wheels that has features to manage tissue integrity and/or help with occupation posture control	Each	N
Standing / Walking Frame - Child	05_120603831_0103_1_2	Apparatus to hold an individual in a standing position (5 years old to teenager)	Each	N
Standing Frame / Support for Standing - Adult	05_044839811_0103_1_2	Apparatus to hold an individual in a standing position (adult)	Each	N
Standing / Walking Frame - Powered Component (including Myoelectric)	05_044839870_0103_1_2	Powered or electronically controlled feature, including FES functions added to a standing or walking frame (to be used with a standing/walking frame code)	Each	N

Bathroom and toilet equipment

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Repairs and Maintenance - Bathing/Toileting AT	05_500933306_0103_1_2	Repairs to any toileting or bathing equipment	Each	N
Bathing Support - Special Design	05_093305121_0103_1_2	Postural support inserted into a bath or placed on a stand, for a person who requires assistance to sit / transfer safely during bathing.	Each	N
Change Table / Shower Trolley - Manual	05_093312811_0103_1_2	Fixed or height adjustable change table or mobile trolley	Each	N
Change Table / Shower Trolley - Powered	05_093312891_0103_1_2	Power adjustable change table or shower trolley, for child or adult.	Each	N
Shower Commode - Wheeled	05_091203811_0103_1_2	Wheeled shower/commode chair for use in the shower or toileting	Each	N
Shower Commode - Wheeled - Custom	05_091203821_0103_1_2	Custom-made wheeled shower / commode chair for use in the shower or toileting	Each	N
Shower Commode - Wheeled - Tilt in Space	05_091203891_0103_1_2	Shower / commode chair for use in the shower or toileting that can tilt the seated participant to maintain posture (particularly for those with low tone)	Each	N
Shower Commode - Wheeled - Low Transporter	05_091203053_0103_1_2	A chair for use over the toilet or in the shower that may include a pan holder beneath. Often low cost AT.	Each	N
Toilet Attachments and Accessories	05_091200111_0103_1_2	Raised or special seats, bidet and other toilet attachments used to address functional limitations in toileting	Each	N

Personal Alarms

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Safety Devices - Adapted Smoke Detector / Doorbells	05_222909111_0123_1_2	Amplified visual alert and/or vibratory alarms	Each	N
Adapted Devices for standard household items	05_222903111_0103_1_2	Adaption to reliably operate / use a mainstream product where possible. Device adaption required because of the person's disability need.	Each	N
Adapted Devices for Phone Access / Alarms / Clocks / Programmable Memory Devices	05_222903111_0123_1_2	Adaption to reliably operate / use a mainstream product where possible. Device adaption required because of the person's disability need.	Each	N
Safety Device - Flashing or Vibrating Doorbell / Smoke Alert / Personal Alarms	05_222909111_0103_1_2	Visual alert or vibrating smoke alarm packages for participants with hearing disability	Each	N
Seizure Mat / Location Alert Type Alarm Systems	05_222906111_0103_1_2	Alert system for detecting a seizure (e.g., epileptic) or identifying when a person with cognitive impairment goes beyond a safe zone.	Each	N

Assistive Technology

Respiration & Circulation Equipment

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Circulation Support - Air-Filled Garments and Compression Units	05_040609811_0103_1_1	Equipment with air-filled attachments for surrounding an affected part of the body that produces waves of compression to aid the circulation and to prevent swelling caused by circulation or lymphatic system problems due to the person's disability.	Each	N
Aspirators	05_040321811_0103_1_1	Devices for sucking secretions and substances out of the lungs.	Each	N
Cough Assist Machine	05_040322811_0103_1_1	Non-invasive device to assist a person with weakened breathing or cough ability to clear secretions.	Each	N
Ventilator Accessory - Filters and/or Humidifiers	05_040313111_0103_1_1	Accessory that filters and treats (humidifies/heats) air particularly when ventilation is through a hole in the air pipe (tracheostomy).	Each	N
Repairs and Maintenance - Disability-related Health Machines	05_500403159_0103_1_1	Repairs And Maintenance - Health-Related Technology (Only For NDIS-Funded Items)	Each	N
Cyclic Pressure Unit - Replacement Garments and Compression Sleeves	05_040609171_0103_1_1	Replacement garment or sleeve for surrounding an affected part of the body, for use with a compression pump to aid the circulation and prevent swelling.	Each	N
Ventilator - Invasive Ventilation for Continuous Use	05_040312811_0103_1_1	Device for artificial ventilation through an artificial hole in the air pipe (tracheostomy) for a person who is unable to breathe independently. Includes ventilators that filter or purify the surrounding air.	Each	N
Ventilator - Supplemental Ventilation Support (including CPAP and BPAP)	05_040312801_0103_1_1	Devices for providing artificial ventilation through the nose, the mouth or an artificial hole in the air pipe (tracheostomy) for a person who has difficulties with breathing. Included are, e.g., Continuous Positive Airway Pressure (CPAP), Bilevel Positive Airway Pressure (BPAP).	Each	N

Assistive Technology

Communication and information equipment

The assistive technology identified below are to assist participants with alternate communication or to access written or spoken communication through electronic or other means. This is the provision of assistive products to support communication and information management. These assistive products are the tools and equipment a participant requires because of their disability, to enable them to communicate and/or share and receive information. Products will be recommended, and training provided in their use, by a speech pathologist or an occupational therapist depending on the disability need being addressed. This includes:

Assistive products: a wide range of tools and equipment are covered, such as:

- communication books, boards or electronic solutions (including computerised communication devices and voice/speech amplification devices)
- alternate access systems for electronic communication/information devices (such as neuro-sensor, head, switch, or eye interfaces)
- mounting systems for holding communication devices
- person specific programming and vocabulary preparation for communication devices.

Services:

- Assessment and prescription of appropriate assistive products by a qualified professional (e.g. speech pathologist, occupational therapist) (see PAPL here)
- Delivery, adjustment, and training to ensure successful use of the assistive product
- Maintenance, spare parts, and consumable items specific to the assistive product

These supports are available to participants generally who need the support as a result of their disability. Low-cost assistive technology in this category should be claimed under the line item '**Low-Cost AT - Communication or Cognitive Support 03_222100911_0124_1_1**' which can be claimed from the Consumables budget.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Communication - Amplifiers	05_222106253_0124_1_2	Devices to amplify one or more person's voice (primarily for group / meeting settings where individuals have hearing / voice impairment).	Each	N
Communication and Information AT - Computer / Device interfaces	05_221300111_0124_1_2	ICT interfaces designed specifically to address disability need, including adapted keyboards, trackballs, text to speech and other peripherals.	Each	N
Communication AT - Face to Face Electronic Devices	05_221315811_0124_1_2	Electronic communication devices with customisable and changing screens, to allow highly customised voice output generation and may include multiple input methods (Speech Generating Devices / Visual Technology / Communication Devices).	Each	N
Communication AT - Non-Electronic Devices / Books / Tools for Face to Face	05_222100111_0124_1_2	Communication boards accessed by pointing, eye gaze or other selection methods - usually non-electronic (Communication Devices, Books and tools)	Each	N
Personal Reader - Speech and/or Visual Output	05_221315880_0124_1_2	Electronic device, primarily for people with visual or reading disability.	Each	N
Vision - Portable Audible Player for Read Content	05_223907278_0124_1_2	Portable audible player for connection to computers	Each	N
Programming / Customisation - Electronic Equipment	05_702288440_0124_1_2	Programming and/or customising electronic equipment (e.g. communication devices) to meet the individual's disability-specific needs.	Hour	N
Adaptive software for a communication or information access disability need	05_222102112_0124_1_2	Disability specific software for augmentative or alternative communication operating on a computer device.	Each	N
Communication / ICT AT - Complex need interface - Eye or EMG / Neural Control	05_241327891_0124_1_2	Hardware and software that directs or selects inputs by visual gaze or neural/neuromuscular action to activate a computer or face to face communication device.	Each	N
Communication / ICT AT - Complex need interface - Eye or EMG / Neural Control	05_241327891_0124_1_2	Hardware and software that directs or selects inputs by visual gaze or neural/neuromuscular action to activate a computer or face to face communication device.	Each	N
Communication AT - Simple Button or Keys with Voice Output	05_221315254_0124_1_2	A device which provides an audible message when triggered.	Each	N
Voice Amplifiers for Personal Use	05_220906234_0124_1_2	Portable personal device to amplify voice where there is a vocal impairment.	Each	N

Assistive Technology

Assistive products for hearing

This is the provision of hearing equipment directly related to a participant's permanent hearing impairment that is not provided through the Hearing Services Program for the participant. The provision may include specialised hearing aids, hearing aid protection for use in water environments, replacement cochlear implant external speech processors.

Hearing support items have varying levels of complexity and in some cases should only be supplied following assessment and prescription by a suitably qualified Audiometrist or Audiologist as appropriate. Low-cost AT in this category should be claimed under the line item 'Low Cost AT - Hearing Related AT 03_220600911_0122_1_1' from the Consumables budget.

Note: The NDIS does not fund hearing supports for participants who are eligible to receive services through the Hearing Services Program. The NDIS may provide additional supports not provided by the Hearing Services Program, such as complementary technology, payment of a maintenance agreement and other services. Further information about the Hearing Services Program can be found on the Department of Health and Aged Care's website:

<https://www.health.gov.au>.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Hearing device - Standard level	05_220615111_0122_1_2	An electronic instrument that provides amplification to individuals with a hearing loss (OSPL90 >= 128 dB SPL) IEC RTF 1600 Hz. Includes 10+ channels, feedback management, adaptive noise control, option to add telecoil, directional microphone, and minimum bandwidth of 8kHz. This support requires written assessment from a suitably qualified practitioner prior to supply.	Each	N
Hearing device - Intermediate level	05_220615211_0122_1_2	An electronic instrument that provides amplification to individuals with a hearing loss and provides increased functions over and above what can be met with standard level devices. May include speech enhancement, sound management, ear to ear technology, and volume controls. This support requires written assessment from a suitably qualified practitioner prior to supply.	Each	N
Hearing device - Advanced level	05_220615811_0122_1_2	An electronic instrument that provides amplification to individuals with a hearing loss and provides increased functions over and above what can be met with intermediate level devices. May include one or more of the following features: 24+ channels, tinnitus reduction, smartphone connectivity, automatic programming, wireless, compatibility with accessories, remote programming. This support requires written assessment from a suitably qualified audiologist prior to supply.	Each	N
Hearing device - Non-Standard	05_220618811_0122_1_2	A device that offers specific technology to meet a particular functional requirement, which cannot be met by a Standard, Intermediate or Advanced hearing device. Audiologist assessment required.	Each	N
Hearing device - External Speech Processor and Accessories	05_220621811_0122_1_2	Replacement external speech processor and accessories, including programming, for implanted hearing devices - both bones anchored and within the inner ear	Each	N
Hearing device - Specialised Landline Telephone	05_222404225_0122_1_2	Adapted Landline Telephones with features including amplified sound, different ring pitch and visual alerts using wireless Bluetooth with a landline.	Each	N
Hearing device - Baby Alert Systems	05_222903266_0122_1_2	Visual or vibrating alert for those hard of hearing	Each	N
Hearing accessory - Induction Loop	05_220625247_0122_1_2	Designed for individual use in private and public situations including reception counters, meetings and other appointments.	Each	N
Hearing accessory - Music Device	05_220627271_0122_1_2	Portable couplers that allow individuals with hearing aids to access music via audio devices.	Each	N
Hearing device - Personal Amplifiers / Binaural Listener	05_220627811_0122_1_2	Personal sound amplifiers can be worn; systems usually consist of a small box with a microphone to pick up sound which is then amplified and sent to the ears via headphones or earbuds.	Each	N
Hearing accessory - Remote Control	05_220627171_0122_1_2	A remote control that enables changes to be made to hearing aids without touching the hearing devices. It allows access to volume and program changes for people with poor or nil manual dexterity and for use by carers.	Each	N
Hearing accessory - Remote Microphone System	05_222106843_0122_1_2	Separate microphone (and, where needed, interface) to capture speech from a person at a distance from the hearer (e.g. a teacher in a classroom or lecture hall)	Each	N
Hearing accessory - TV Function	05_220627232_0122_1_2	Systems for delivering sound directly from the TV to the ear	Each	N

Assistive Technology

Assistive products for vision

This is the provision of products for navigation, orientation, braille, magnifiers and note taking equipment. These products are provided to participants who are blind or have low vision and who require the products to interact with their world and engage in daily tasks. These supports may also help children to achieve developmental milestones and may relate to mobility aids that aid orientation and mobility.

Vision equipment includes products such as:

- products related to navigation orientation such as white canes and apps
- sonar or vibration devices to assist in detecting obstacles
- magnifiers either optical (glass), electronic (video-based), smart device applications, cameras or computer software
- screen readers that can assist with reading text on websites, emails or digital books by converting text, buttons, images and other screen elements into speech or braille
- braille displays that can connect to your computer and translate what's on screen into Braille dots, or print in Braille
- smart glasses, which are high tech glasses which can provide higher magnification, read text aloud and help for navigation
- reading devices for digital content and books such as DAISY reader, talking book, audio book player.

Low-cost assistive technology in this category should be claimed under the line item 'Low Cost AT - Vision Related AT 03_220300911_0113_1_1' from the Consumables budget.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Vision - Alternate Format Printer	05_223906811_0113_1_2	Printer that provides hardcopy readable information from a computer (usually braille). May also translate the braille to speech.	Each	N
Vision - Braille Device	05_221336811_0113_1_2	Small and portable device that can be used to take notes in braille for later use.	Each	N
Vision - Electronic Video Magnifier	05_220318811_0113_1_2	A desktop device for enlarging an image of the subject that has been captured by a video camera (using Video/CCTV).	Each	N
Vision - Image Enlargement Software	05_220321811_0113_1_2	Video system which magnifies text or pictures	Each	N
Vision - modification to a standard item for vision impairment	05_222404259_0113_1_2	This support item covers the cost of upgrading, adapting or modifying a standard product (off the shelf or over the counter, and not the cost of the standard product) to enhance accessibility for accessibility for participants with visual impairments. This may include costs for software (e.g., magnifying apps), hardware (e.g., tactile keypads), professional installation.	Each	N
Vision - Print Disability Software	05_223912811_0113_1_2	Software on a computer or tablet that provides verbal output, magnification of screen content beyond that available in OEM Operating System (LP Keyboard)	Each	N
Repairs and Maintenance - Vision AT	05_502218315_0113_1_2	Repair costs for vision equipment.	Each	N
Vision - Visual Navigation AT	05_224506811_0113_1_2	Portable device and/or software or app that provides detailed navigation guidance for a person with vision impairment	Each	N

Assistive Technology

Assistance Animals

The NDIS Assistance Animals Guidance: <https://www.ndis.gov.au/about-us/information-publications-and-reports.html> outlines the approach to assistance animals within the NDIS. There is a specific Dog Guide Assessment Template available on the website for assessors.

An eligible assistance animal is a dog or other animal that is:

- a) accredited under a law of a State or Territory that provides for the accreditation of animals trained to assist a person with a disability to alleviate the effect of the disability; or
- b) accredited by an animal training organisation prescribed in regulations made under section 132 of the Disability Discrimination Act 1992 for the purposes of paragraph 9(2)(b) of that Act; or
- c) accredited by a registered NDIS provider who is registered to provide assistance animals under section 73E of the NDIS Act; or
- d) trained to assist a person with a disability to alleviate the effect of the disability and to meet standards of hygiene and behaviour that are appropriate for an animal in a public place.

In addition to meeting eligibility requirements set out in the above definition, an assistance animal must be trained to actively perform at least three tasks or behaviours that mitigate a participant's disability.

Ongoing costs for an assistance animal include assessment, matching and provision of an eligible assistance animal, dietary needs, grooming, veterinary services (including flea and worm treatments, medication, and vaccinations).

This is a support provided by an eligible assistance animal. The definition of an eligible assistance animal is described above. The types of assistance animals may include:

- dog guides
- hearing assistance animals
- physical assistance animals
- assistance animals for some participants who have been diagnosed by a psychiatrist with long term but stable Post Traumatic Stress Disorder who are able to take on the ongoing responsibilities of a primary handler.

This support is only available to participants who have the support stated in their plan. Low-cost assistive technology in this category should be claimed under the line item '**Low Cost AT - Vision Related AT 03_220300911_0113_1_1**' from the Consumables budget.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Assistance Animal - Dog Guide	05_900101111_0130_1_2	Specially trained dog deemed reasonable and necessary in line with NDIA policy	Each	Y
Assistance Animal - Dog Guide - Dietary Needs	03_900100156_0130_1_1	This support item covers food costs for an Assistance Animal Dog Guide to maintain optimal health, energy levels, and dietary needs to effectively perform its duties.	Each	N
Assistance Animal - Dog Guide - Grooming	03_900100157_0130_1_1	This support items covers the costs for an Assistive Animal Dog Guide for grooming. Grooming is an important part of caring for the Animal.	Each	N
Assistance Animal - Dog Guide - Veterinary Services	03_900100158_0130_1_1	This support items covers the costs for veterinary services including flea and worm treatments, medication and vaccinations.	Each	N
Assistance Animal - Dog Guide - Annual Accreditation	03_900100159_0130_1_1	This support item covers the cost of annual accreditation costs where applicable for maintaining accreditation for assistance animal-dog guide	Each	N

Assistive Technology

Personal mobility equipment

This is the provision of personal mobility equipment that supports or replaces a participant's capacity to move indoors and outdoors and to transfer from one place to another. These supports help participants to do things that they otherwise would not be able to do because of their disability. This includes the following:

- a) assistive products for walking;
- b) wheelchairs and motorised mobility devices;
- c) transfer devices and hoists;
- d) services to train a participant in successful use of equipment provided;
- e) maintenance, spare parts and consumable items specific to equipment provided.

These supports are available to participants generally who need the support as a result of their disability Low-cost assistive technology in this category should be claimed under the line item 'Low Cost AT - Personal Mobility 03_120000911_0105_1_1' from the Consumables budget.

Transfer equipment

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Transfer AT - Ceiling Hoist	05_123612891_0105_1_2	Mechanical equipment fixed to a wall or ceiling to lift an individual for transfer or moving position (use code in Home Modifications section if home modifications are required to install).	Each	N
Transfer AT - Sling Standard	05_123621111_0105_1_2	A standard supportive device made from different materials that supports the body of an individual and attaches to a hoist; to be used with a hoist to move an individual	Each	N
Transfer AT - Sling Non-Standard	05_123621121_0105_1_2	A device that supports the body of an individual with complex needs or for specialised purposes and attaches to a hoist to move an individual; Custom Made or Bariatric.	Each	N
Transfer AT - Pool Environment Hoist	05_123612811_0105_1_2	Typically, fixed hoists for transfer into/out of pools or locations subject to weather or chlorine/salt exposure	Each	N
Transfer AT - Mobile Hoist Seat or Table	05_123606868_0105_1_2	A portable mechanical device used to transfer an individual from a sitting position with solid seat.	Each	N
Transfer AT - Mobile Hoist including Slings x2	05_123603811_0105_1_2	A portable mechanical device used for lifting an individual for transfer or moving position, including two slings	Each	N
Repairs and Maintenance - Transfer AT	05_501236025_0105_1_2	Repairs to transfer equipment, such as hoists and slings	Each	N

Equipment related to walking

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Wheeled Walker - Standard	05_120606096_0105_1_2	A wheeled walker with brakes and a seat for the individual.	Each	N
Rollator - Standard - Child	05_120606831_0105_1_2	Walking devices to enable a child to maintain and develop stability and balance while walking - with specific functional features	Each	N
Rollator - Standard	05_120606097_0105_1_2	A basic wheeled walker with frame	Each	N
Walking Frame or Walker	05_120606811_0105_1_2	Walking devices that enable a person to maintain stability and balance while walking. Includes four wheeled walkers, etc.	Each	N
Walking Supports - Sticks Canes And Crutches	05_120303111_0105_1_2	Sticks, canes, or crutches to provide stability or partial weight bearing for people who walk.	Each	N
Walking Tables	05_120612100_0105_1_2	Devices with wheels and supporting table or forearm support.	Each	N

Specialised seating for wheelchairs and other wheeled mobility equipment

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Postural Support - Seating System - Custom made	05_122500821_0105_1_2	Head, back, seat and arm / leg supports, custom-made for a participant with complex and often fixed postural support needs	Each	N

Assistive Technology

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Postural Support - Seating Componentry and Accessories	05_122524811_0105_1_2	Head, back, seat and arm / leg supports, with components individually aligned for the individual (e.g. adjustable as required, including moldable supports)	Each	N
Postural Support - Positioning - Back	05_122503111_0105_1_2	Supports with attachment for back support and positioning for participants with limited trunk control in wheelchair and related seating	Each	N
Postural Support - Positioning - Seat	05_122506111_0105_1_2	Seat related supports with attachment to maintain good posture, avoiding tissue integrity risk in wheelchair and related seating	Each	N
Postural Support - Modular Seating Systems	05_180939882_0105_1_2	Back rest, seat and arm / leg supports and components suitable for adjustment to provide postural seated support for the individual.	Each	N
Postural Support - Air Floatation or Automatic Pressure Management	05_043303511_0103_1_2	Postural support using air floatation or automated pressure management system	Each	N
Postural Support - Foam and/or Gel Component System	05_043303811_0103_1_2	Postural Support using foam and/or gel (Seat, Back and Other Supports Included)	Each	N
Postural Support - Pediatric Wheelchair Accessory	05_122524111_0105_1_2	A tray or anterior support designed to fit onto a wheelchair - for postural purposes or to hold for functional use	Each	N

Specialised wheeled mobility

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Crawlers / Mobility Boards / Trolley	05_122715831_0105_1_2	Wheeled devices on which a person sits or lays and moves by pushing on the floor with their arms or legs, or alternatively is assistant propelled	Each	N
Wheeled Base - Height Adaptable Seating - Pediatric	05_122707931_0105_1_2	High / Low or other base for specialised stroller seating	Each	N
Stroller / Pram / Buggy with Specialised Seating System	05_122707821_0105_1_2	Stroller, pram or buggy with specialised customisable seating system for children with high postural support needs	Each	N
Stroller / Pram / Buggy / Push Chair with Supportive Seating	05_122707831_0105_1_2	Specialised accessories and support items including postural seating for prams and strollers	Each	N

Wheelchairs and scooters

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Wheelchair or Scooter - Battery or Charger	05_501224310_0105_1_2	Charger or battery (including repair) for powered device e.g. wheelchair charger with car adapter	Each	N
Wheelchair Manual - Sport and Recreation Use	05_122290811_0105_1_2	Manual wheelchair designed for recreational and sport use.	Each	N
Wheelchair Accessory - Power-Assist Drive Technology	05_122409871_0105_1_2	Powered assistance (extra wheel, tug or drive system) used with manual wheelchairs that amplify or supplement pushing effort (does not include power wheelchair add-on kits)	Each	N
Wheelchair Manual - Folding - Basic	05_122203811_0105_1_2	Folding manual wheelchair, including lightweight and transit design.	Each	N
Wheelchair Manual - Folding - Custom made	05_122203821_0105_1_2	Manual wheelchair with a very lightweight frame that is custom-made to individual measurements (not including seating).	Each	N
Wheelchair - Manual - Attendant Propelled	05_122218111_0105_1_2	Manual wheelchair usually with smaller wheels, designed to be pushed by an attendant. Often low cost AT.	Each	N
Wheelchair Manual - Tilt in Space	05_122203891_0105_1_2	Manual wheelchair that includes ability to tilt (front/back) the seated occupant to maintain postural position or for fatigue relief	Each	N

Assistive Technology

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Wheelchair Manual - Rigid Frame	05_122203911_0105_1_2	Wheelchair with rigid frame made to an individual user's measurements (not including seating).	Each	N
Wheelchair Accessory - Powered Alternate Operator Control System	05_122403811_0105_1_2	Wheelchair controls other than joystick	Each	N
Wheelchair Accessory - Powered Adjustment for Limbs or Recline or Elevate	05_122490811_0105_1_2	Powered postural support components (e.g. leg supports) other than tilt-in-space or elevate	Each	N
Wheelchair-Powered - Powered Standing Mechanism	05_122306139_0105_1_2	Powered wheelchair with included powered features to enable the participant to stand while still posturally secured in the chair.	Each	Y
Wheelchair Powered - Base with Tilt - All Terrain / Heavy Duty Base	05_122306191_0105_1_2	Powered wheelchair with the capability of being used across different terrains including rough/sandy settings (may or may not include tilt/recline - not including seating)	Each	Y
Wheelchair Powered - Base with / without Tilt - Indoor / Outdoor use	05_122306811_0105_1_2	Powered wheelchair for adult or child use in general settings, (with/without tilt) with factory seating	Each	N
Wheelchair Powered - Base - Portable / Folding	05_122306824_0105_1_2	Powered wheelchair base for general use (may or may not include tilt/recline - not including seating), that is portable or foldable particularly for transport.	Each	N
Scooter - Heavy Duty / Robust activity specific	05_122303891_0105_1_2	Powered 4 wheeled scooter for use by an individual of significant weight (>150kg) or in adverse settings	Each	N
Scooter - Indoor/Outdoor Use	05_122303811_0105_1_2	Powered occupant operated wheeled scooter for general use	Each	N
Scooter - Electrically Powered - Portable	05_122303911_0105_1_2	Powered portable or foldable wheeled scooter, primarily for indoor use	Each	N
Scooter - Small Folding/Travel Light-Weight	05_122303991_0105_1_2	Small powered scooter (with manual steering) that is foldable/portable for stowing in luggage areas while occupant travels in a vehicle seat.	Each	N
Positioning / Mounting Systems - Technology and other devices	05_242400811_0103_1_2	Devices for positioning objects (including other AT devices) close to the person to enable easy reach and operation e.g. wheelchair AAC device mounts	Each	N
Tyres - Wheeled Mobility	05_501224309_0105_1_2	Replacement tyres for wheelchair or scooter (see repair codes)	Each	N
Wheelchair Accessory - Health-Related AT / Ventilator Carrier	05_122442871_0105_1_2	Wheelchair mounted accessories to safely secure health or ventilation support AT	Each	N

Assistive Technology

Prosthetics and orthotics

Assistive products externally applied to replace, wholly or in part an absent or deficient body segment, or which assists participant control and functioning of their neuromuscular skeletal systems. These include customised and/or custom-made prosthetic and orthotic supports. Additional guidance about delivering prosthetic and orthotic supports is available on the NDIS website: <https://www.ndis.gov.au/>.

This includes the following:

- a) design, manufacture and fit of customised functional prosthetics and orthotics;
- b) assessment and specification (prescription) of a product by a professionally qualified prosthetist, orthotist, pedorthist, podiatrist, or occupational therapist trained in provision of that product;
- c) Osseo-integrated, external products;
- d) services to train a participant in successful use of an assistive product;
- e) maintenance, spare parts and consumable items specific to an assistive product.

Protheses are items that are worn or fitted externally to replace or complete a missing or incomplete body segment, such as an artificial limb, including powered upper limbs.

Orthoses provide extra control or support around joints due to nerve or muscle impairments. These include products such as braces that provide control to a child's ankles or specialised footwear to manage pain, both of which enable better walking, which can also reduce the longer-term effects of their disability. It also includes items such as a dynamic neoprene fitted glove to reduce tremor and contracture in a participant's hand.

This category also includes services that are associated with the products, including prescription, training in the use of the product and product maintenance.

These supports are available to participants generally who need the support as a result of their disability. Low-cost assistive technology in this category should be claimed under the line item '**Low Cost AT - Personal Mobility 03_120000911_0105_1_1**' from the Consumables budget. Codes (apart from shoes) are for a **single** item - bilateral claim 2x units.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Prosthesis Accessory - Arm and/or Hand for Sport and Leisure	05_061826871_0135_1_2	A hardware device or adaptations for arm and/or hand prosthetics, to enable participation in sport.	Each	N
Orthosis - Dynamic or Lycra - Full Body	05_061290821_0135_1_2	Elastane-based or other orthoses for the full body (excluding head) designed to improve functioning	Each	N
Orthosis - Dynamic or Lycra - Limb	05_060688121_0135_1_2	Elastane-based or other orthoses for the upper limbs (e.g. arms, shoulder) designed to improve functioning	Each	N
Orthosis - Cervical and Cranial	05_060315111_0135_1_2	Orthoses for specific impairments of the neck or cranium (includes helmets).	Each	N
Orthosis - Cervico-Thoraco-Lumbo-Sacral	05_060318821_0135_1_2	Orthoses that apply external pressure to immobilize, support or correct spinal deformities.	Each	N
Prosthesis - Lower Limb - Not Defined	05_062488034_0135_1_2	Prosthetic lower limb not otherwise classified below	Each	Y
Orthosis - Footwear / Shoes / Other -Custom made	05_061203821_0135_1_2	Pair of shoes made for an individual who is unable to fit off the shelf or specialist shoes.	Each	N
Orthosis - Ankle Foot (AFO)- Custom made	05_061206821_0135_1_2	Custom made AFO used for a variety of neuropathic, orthopedic and congenital conditions.	Each	N
Orthosis - Ankle Foot (AFO) - Prefabricated	05_061206111_0135_1_2	Prefabricated (or customised) AFO used for a variety of neuropathic, orthopedic and congenital conditions.	Each	N
Orthosis - Ankle Foot with Ankle Joints - Custom made	05_061206891_0135_1_2	Custom made AFO that include specific joint structure between foot and lower leg section	Each	N
Orthosis - Bilateral Hip Knee Ankle Foot Orthosis - including RGO - Prefabricated	05_061218811_0135_1_2	Prefabricated reciprocating gait orthosis (RGO) used for coupling together hip joints to facilitate ambulation pattern	Each	N
Orthosis - Bilateral Thoraco-lumbar/Lumbo-Sacral Hip Knee Ankle Foot - Custom made	05_061219821_0135_1_2	Custom made lower limb and spinal support linked orthosis to facilitate upright posture, and potentially walking	Each	N
Orthosis - Hip - Prefabricated	05_061215111_0105_1_2	Prefabricated (off the shelf) orthoses to provide hip and pelvic stability	Each	N
Orthosis - Hip Thigh Knee Ankle - Custom made	05_061218821_0135_1_2	Custom made orthosis to support hip, knee and ankle movement to support walking	Each	N
Orthosis - Knee - Custom made	05_061209121_0135_1_2	Knee support custom made for individual need	Each	N
Orthosis - Knee - Prefabricated	05_061209111_0105_1_2	Prefabricated knee orthosis adjustable for the individual	Each	N

Assistive Technology

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Orthosis - Knee Ankle Foot - Custom made	05_061212821_0135_1_2	Custom made orthoses providing variable control to stabilise movement of the knee and ankle	Each	N
Orthosis - Thigh Knee Ankle - Custom made	05_061209821_0135_1_2	Custom orthosis spanning the knee, ankle and foot to stabilise the joints and assist the muscles of the leg.	Each	N
Orthosis - Upper Limb - Custom made	05_060600821_0135_1_2	Custom made orthosis for any combination of shoulder, elbow, wrist and hand to stabilise movement	Each	N
Orthosis - Upper Limb - Prefabricated	05_060600111_0135_1_2	Prefabricated orthosis for any combination of shoulder, elbow, wrist and hand to stabilise movement; prefabricated devices may be adjustable or ready to use	Each	N
Orthosis - Foot - All Types or Prefabricated Orthotic Footwear	05_061203111_0135_1_2	Prefabricated orthotic to support the foot, improve posture and correct any imbalances (includes off the shelf orthopedic footwear)	Each	N
Repairs and Maintenance - Orthosis	05_500612441_0135_1_2	Repairs for orthoses	Each	N
Prosthesis - For use in Wet Environment (i.e. waterproofing)	05_062490191_0135_1_2	Prosthesis that incorporates specialised components or treatments to enable use in wet environments	Each	Y
Prosthesis - Not Limb Related	05_063000821_0135_1_2	Devices used to replace totally, or in part, the appearance and function of an absent body segment other than limbs	Each	N
Prosthesis - Osseo-Integration Mounting - Upper or Lower - Additional Cost	05_062200921_0135_1_2	Extra cost to facilitate connection through titanium or similar bone implants to upper or lower residual limb, outside the standard prosthetic cost	Each	Y
Prosthesis - Transfemoral or Higher	05_062415121_0135_1_2	Devices that replace part of the lower limb between the knee and hip joints after limb loss/absence	Each	Y
Prosthesis - Transtibial or Lower	05_062409121_0135_1_2	Devices that replace part of the lower limb between the knee and the ankle joint after limb loss/absence	Each	Y
Prosthesis - Upper Limb - Including Powered	05_061800121_0135_1_2	Devices that replace part or all of the upper limb (not including finger replacement only)	Each	Y
Prosthesis - Lower Limb for Sports	05_062488121_0135_1_2	Lower limb prosthetics customised or custom made for use in sport.	Each	Y
Orthosis - Trunk / Lower Body - FES or Powered - to support standing/walking	05_061500811_0135_1_2	Hybrid orthoses with powered joints and/or linked functional electrical stimulation (FES) to facilitate standing, walking, and/or stair climbing	Each	N

Assistive Technology

Vehicle modifications

This is the provision of assistive products that can be added to vehicles or modifications made to vehicles that help a participant to operate, enter, exit or ride in the vehicle safely. This includes modifications, specialised vehicle controls, restraints and other equipment a participant requires because of their disability to safely use their private vehicle, either as a passenger or registered driver. It is critical to note that the NDIS does not fund the purchase of a vehicle, only the modifications required.

The modifications should allow a participant to access their vehicle independently or need less help from others in doing so. If a participant meets the requirements to have a licence to drive the vehicle, the vehicle modifications and altered or additional controls must address their disability needs to enable the participant to meet the functional and legal requirements for safe operation of the vehicle.

All modifications and additional driving controls must be assessed and specified as suitable for the specific participant through a driver trained occupational therapist assessment and as required, supervised training program (see specialised driver training above).

Modifications can include modification of the vehicle structure and components, vehicle passenger and wheelchair hoists, driver and auxiliary controls, modified restraints, and modified car seats. Supports may also include certification for registration and additional vehicle insurance premium costs as a direct result of the modification and maintenance or repair of the modifications (not the vehicle itself).

These supports are available to participants generally who need the support as a result of their disability.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Vehicle Modification - For Seating and/or Seat Belts	05_121209821_0109_1_2	Safety restraints and seat for use in vehicles that require approved modifier	Each	N
Specialised Child Car Seats - No Vehicle Modification Required	05_121212811_0103_1_2	A child's specialised car seat, that does NOT require vehicle modification	Each	N
Vehicle Modification - Adaptions for ancillary functions	05_121208111_0109_1_2	Adaptions to mirrors and locks of a vehicle (e.g. Lights, Locking, etc.)	Each	N
Vehicle Modification - Adaptions for driver control	05_121205811_0109_1_2	Adaptions to the accelerator, brake/parking brake, and/or steering in a vehicle (e.g. Steering/Braking/ Acceleration)	Each	N
Vehicle Modification - for Wheelchair Seated Driver	05_121227221_0109_1_2	Vehicle chassis and/or body modification for wheelchair seated driver access, including belts/securement and floor lowering if required	Each	Y
Vehicle Modification - for Wheelchair Passengers	05_121227121_0109_1_2	Vehicle chassis and/or body modification for wheelchair passenger access, including belts/harnesses and floor lowering if required	Each	Y
Vehicle Modification - Hoist/Ramp for Unoccupied Wheelchair Loading	05_121221811_0109_1_2	Vehicle mounted hoist for loading unoccupied wheelchairs, or a ramp for loading/unloading unoccupied wheelchairs	Each	N
Vehicle Modification - Hoist for Passenger Loading (without Wheelchair)	05_121215811_0109_1_2	A powered sling system / hoist to assist in lifting an individual safely in and out of a vehicle.	Each	N
Vehicle Modification - Hoist for Occupied Wheelchair Loading	05_121218811_0109_1_2	Electronic or mechanical hoist mounted to car to lift an individual in their wheelchair or scooter for transport.	Each	N
Vehicle Modification - Engineer Certification	05_121290111_0109_1_2	Certification required by a transport authority to authorize registration for road use in a state or territory of Australia	Each	N
Vehicle Accessory -Trailer for wheeled mobility device	05_121230811_0109_1_2	A purpose-built trailer to carry a wheelchair or scooter.	Each	N
Repairs and Maintenance – Vehicle Modification	05_501212373_0109_1_2	For vehicle modification only, not for repair/maintenance of a vehicle	Each	N

Assistive Technology

Assistive equipment for recreation

This is the provision of assistive products used in sports or other recreational activities. These products are equipment or related modifications that is specially designed to help a participant play or participate equitably where they normally can't because of their disability. It also clarifies that this category does not include products for elite or professional sports.

Personal recreation equipment modification and sporting equipment modification:

- For example, a child may obtain a modified wheelchair or bike that is recommended by their physiotherapist to support their participation in family and peer recreational activities.
- Recreation also includes indoor recreation, and this support could cover adaptations for musical instruments or paint brushes, or modified controllers for online games.

This category also includes services that are associated with the assistive products, including prescription, training in the use of the product and product maintenance.

The Australian Institute of Sport (AIS) has a framework for determining whether an individual's participation in sports is classified as recreational or professional/elite. The AIS has developed the Foundations, Talent, Elite and Mastery (FTEM) framework to capture different sporting pathways. The framework, with its tiered progression from Foundation to Mastery, can be effectively applied to determine recreational versus elite/professional status. Elite and Mastery status would likely exempt participants from funding.

A participant competing at high levels, often nationally or internationally, who may receive financial support, sponsorships, or employment related to their sport, would be classified as Elite or above based on the AIS FTEM framework.

These supports are available to participants or prospective participants generally who need the support as a result of their disability.

Support Item	Support Item Ref No.	Description	UOM	Quote Required
Bicycle - Adapted for Hand Propulsion	05_121805111_0112_1_2	Hand-propelled, two-wheeled cycles for an individual with functional limitations.	Each	Y
Bicycle - Tricycle and/or Carts adapted for specific functional needs	05_121800821_0112_1_2	Bicycles, tricycles adapted for specific functional needs	Each	N
Recreation AT - Game Interface	05_300309811_0112_1_2	Interfaces that allow a person with disability to access recreational gaming equipment when unable to do so through conventional routes.	Each	N
Bicycle - Adaptation for Pedals / Seat / Handlebars	05_121821871_0112_1_2	Modification to existing bicycle or tricycle to address disability requirements of the participant.	Each	N
Modification to a standard Recreation/Sporting Equipment"	05_300000113_0112_1_2	Modifications to standard equipment for disability needs to enable participation in Recreation/Sporting activities. This includes adaption, adjustment (beyond standard range), or customization to meet the disability related need.	Each	N
			Each	N

Home Modifications

Home Modifications (Support Category 06)

This support category includes both Home Modifications (HM) and Specialist Disability Accommodation (SDA) supports. Additional information can be found in the NDIS Pricing Arrangements for Special Disability Accommodation: <https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/specialist-disability-accommodation/sda-pricing-and-payments#sda-price-guide>.

In this guide, Home Modifications (HM) are changes to a home to improve a participant's safety and independence. Home modifications include design and construction, as well as installation of fixtures or fittings and changes to structural and non-structural components of the home. Where participants are building a new house, they can access supports to help design and the cost difference to construct disability related features. Participants may also access supports to help them relocate to a new house, where their existing house requires extensive and is of high cost to modify. The Home Modifications Guidance for Builders and Designers: <https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/providing-home-modifications#complex-home-modification-chm-assessments> provides further clarity on the diverse range of home modifications that the NDIS may consider reasonable and necessary.

Some simple low-cost home adaptation items (<\$1,500) may be claimed as Assistive Technology under the "Assistive products for household tasks and access" category. They should not be separately claimed if they are part of a Home Modification support category (for example grab rails would be included in a Minor Bathroom modification). An Occupational Therapist can recommend simple home adaptations for a participant.

All Home Modification support needs must be assessed by a home modification assessor. A home modification assessor is an Occupational Therapist who is suitably qualified to assess, implement and review home modification supports.

Minor Home Modification (MHM) includes changes to a home that are relatively low risk, straightforward, non-structural, and generally cost less than \$20,000 in total. The pre-determined budgets allocated to participants who require MHM supports are based on where the participant lives and current market costs that are updated periodically. Further detail is published in the Operational Guideline - Home Modifications. Providers should use the appropriate MHM code for the works undertaken, plus the MHM Practical Completion code (equivalent to 10% of the works budget) after the completion of the works. **Note:** Budgets provided are in line with the expectation that GST would not apply (see Goods and Services Tax (GST)).

Complex Home Modifications (CHM) include changes to the home that are often structural changes and custom-built, have a higher risk of issues occurring, often involve multiple areas of the home and generally cost more than \$20,000 in total. CHM usually need building approvals or permissions, and certification of work. A CHM assessment must be undertaken by home modification assessor. Funding for a building construction practitioner (BCP) will be included to work with the participant and home modification assessor to determine the most effective way to install the recommended CHM. The BCP can also provide a cost estimate for the NDIA to review the CHM, otherwise 2 builder's quotes are required.

An approved CHM will be described against the specific home modification support item codes shown below.

Capital budget funding will be provided for modifications that are reasonable and necessary for the participant. A participant is free to choose a more expensive option at their own expense, where the more expensive option is not reasonable and necessary. For example, where a home modification has been approved for a participant, but the participant would like cosmetic or personalised fittings that are above that considered reasonable and necessary, the NDIA will cover the cost of reasonable and necessary modifications, and the participant will pay the additional costs.

Home modifications

This area incorporates design and subsequent changes to the participant's home. Home modification design and construction includes installation of equipment or changes to building structures, fixture or fittings to enable participants to live more independently and safely at home.

Standard furniture, fixtures and fittings are considered an NDIS support when recommended and included as part of a home modification. Standard furniture, fixtures and fittings can include:

- Tapware, handheld shower hose, toilet roll holder and towel rail
- Vanity and toilet suites
- Cabinetry in the kitchen and laundry
- Appliances, such as stovetops and portable ovens
- Air conditioner
- Replacement flooring, such as tiles and vinyl planking
- Door hardware, light switches and skirting and framing

Home Modifications

Minor Home Modifications

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
MHM - Airconditioning	06_270303401_0111_2_2	All costs associated with the supply, installation and labour involved in the provision of an approved air conditioning unit/s in a participant's home (certified electrical costs inclusive).	Each	N	\$1.00
MHM - Electrical and Door Automation	06_182100401_0111_2_2	All costs related to the supply, installation and labour involved in the provision of approved participant controlled automation in their home (including applicable control for doors, blinds, lights, heating/cooling, and all electrical and other trade costs).	Each	N	\$1.00
MHM - Bathroom	06_182495401_0111_2_2	All works and costs for agreed bathroom modification not requiring any local authority (building) permission. Wet seal certification (where affected by works) must be submitted prior to final claim. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope.	Each	N	\$1.00
MHM - External Door	06_182409401_0111_2_2	All works and costs to adjust/alter/add an exterior door (including in demolition, construction, supply, and labour). Where building approval is required (for example NSW) this must be obtained and submitted with payment claim. Out of scope is structural change to the dwelling. Price is set per door	Each	N	\$1.00
MHM - Flooring	06_182415401_0111_2_2	All costs associated with removal, supply and labour costs to changing floor covering (floor substructure out of scope). Price per sqm.	Each	N	\$1.00
MHM - Internal Door	06_182409402_0111_2_2	All works and costs to adjust/alter/add an interior door (not load bearing) including demolition & making good as required. Price is set per door.	Each	N	\$1.00
MHM - Kitchen	06_182495402_0111_2_2	All works and costs for agreed Kitchen modification, including changes to fittings, fixtures, cabinetry along with plumbing, electrical and flooring. Reuse of out of scope appliances is expected. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope.	Each	N	\$1.00
MHM - Laundry	06_182495405_0111_2_2	All works and costs for agreed laundry modification including changes to fittings, fixtures, cabinetry along with plumbing, electrical and flooring. Wet seal certification (where affected by works) must be submitted prior to final claim. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope.	Each	N	\$1.00
MHM - Other works including Bedroom	06_182495407_0111_2_2	All works and costs for agreed other modifications, in bedrooms and other locations in home. May include changes to windows, fittings, fixtures, cabinetry along with electrical. Work altering/building a load bearing wall or plumbing related are out of scope.	Each	N	\$1.00
MHM - Pathway - External	06_183090401_0111_2_2	All works and costs to construct agreed pathway as per the Guidance for Builders & Designers.	Each	N	\$1.00
MHM - Practical Completion	06_182495322_0111_2_2	This stated item will have 10% of the calculated total budget for the MHM support. This amount can only be claimed by providing confirmation all relevant compliance certification has been sourced and provided to the participant/property owner including: certificates of compliance for electrical, plumbing and waterproofing works and any council/ other approvals required as evidence of completed and compliant works.	Each	N	10% of contract value
MHM - Ramp	06_183018404_0111_2_2	All works and costs to construct the agreed ramp in a participant's home. Includes supply, installation, making good and labour. Structural ramps requiring local authority building permission are excluded (refer to Complex Home Modification process).	Each	N	\$1.00
MHM – Toilet Replacement	06_182495413_0111_2_2	Remove, replace existing toilet. Includes demolition, supply, labour, and any minor make good	Each	N	\$1.00
MHM – Cabinetry Alterations	06_182495414_0111_2_2	Adjust existing cabinetry work to make accessible for participant	Each	N	\$1.00

Home Modifications

Home Modifications

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
HM - Building Works Project Management	06_182490112_0111_2_2	Oversight and management of a complex home modification by a Building Works Project Manager.	Each	Y	Quotable
HM - Certification and Compliance Approval	06_182495421_0111_2_2	Certification of completed building works as compliant. The certifier must be independent of the builder/contractor.	Each	Y	Quotable
HM - Bathroom/Toilet - Structural work	06_182488377_0111_2_2	Extensive structural changes to bathroom/toilet. Complex modification that may include removal of a bath or hobless shower, electrical work, relocating plumbing, doorway changes, waterproofing and changes to the fit-out such as toilet, tap ware, basin, shower, rails, paint and tiles.	Each	Y	Quotable
HM - Design Consultation with Builder	06_182499311_0111_2_2	Consultation between assessor and building construction professional regarding: The suitability of the home for modification and ways of achieving functional outcome in accordance with jurisdictional requirements, and the participant's requirements to achieve required accessibility. The goal of the consultation is the development of scope of works for the home modification.	Each	N	\$1.00
HM - Kitchen or Laundry - Structural Work	06_182488378_0111_2_2	Structural changes to kitchen or laundry. May include modifications to combine bathroom, toilet and laundry, such as bath removal or hobless-shower creation, plumbing relocation, electrical work, doorway changes, waterproofing and changes to bathroom fittings.	Each	Y	Quotable
HM - Ramp - Structural	06_183018405_0111_2_2	A ramp that requires relevant building permissions before construction.	Each	Y	Quotable
HM - Stair Climber or Stair / Platform Lift	06_183010387_0111_2_2	Any type of electrical, hydraulic or battery-operated stair mobility equipment that assists an individual while sitting or standing to access different levels in their home (internally and externally). Attached to stairs or incline or vertical elevation to move between levels in a dwelling where ramp impractical. Structural change.	Each	Y	Quotable
HM - Elevator	06_183003384_0111_2_2	Supply and install home elevator (lift).	Each	Y	Quotable
HM - Ceiling Hoist	06_123615401_0111_2_2	All costs associated with the supply, installation and labour involved in the provision of a suitable ceiling hoist in a participant's home. Costs to address point loads in the ceiling joists (where required) and professional engineering advice, design and installation would be included in this claim and managed as Complex Home Modification.	Each	Y	Quotable
Building Modifications due to damage caused by disability-related behaviours	06_501824150_0111_2_2	This support covers the cost of repairing damage to a participant's home that is caused directly by behaviours related to their disability and puts their safety at risk. This may include periods of anxiety, distress, or sensory overload, such as broken furniture, holes in the walls, damaged doors or broken windows.	Each	N	\$1.00
Building Modifications due to damage caused by AT	06_501824151_0111_2_2	This support covers the cost of repairing damage to a participant's home that is caused by the use of NDIS-funded assistive technology. This could include damage from wheelchairs, mobility aids, or other equipment.	Each	N	\$1.00

Complex Home Modifications

Support Item	Support Item Ref No.	Description	UOM	Quote Required	Notional Amount
CHM - Deposit	06_182495121_0111_2_2	CHM deposit as per statement of works and payments	Each	Y	Quotable
CHM - Practical Completion	06_182495321_0111_2_2	CHM practical completion stage payment for work as per statement of works and payments	Each	Y	Quotable
CHM - Progress Stage	06_182495221_0111_2_2	CHM progress stage payment for work as per statement of works and payments	Each	Y	Quotable

Appendix A: History of Changes to the NDIS ATHM and Consumables Code Guide 2025-26

Version	Page	Details of Amendment	Release Date	Operative Date
1.0		2025-6 edition of the <i>NDIS Assistive Technology, Home Modifications and Consumables Code Guide</i> .	16 June 2025	1 July 2025
2.0		Amendments to multiple sections to align with NDIS Supports Transitional Rules 2024	14 October 2025	24 November 2025