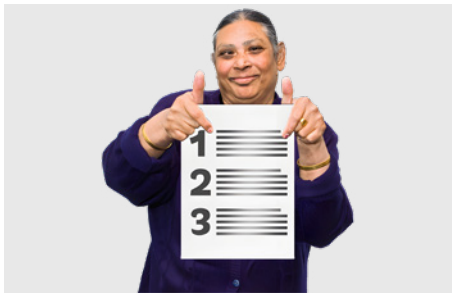


# NDIS Participant Reference Group Meeting Summary



This is the **meeting summary** from the NDIS **Participant Reference Group**.

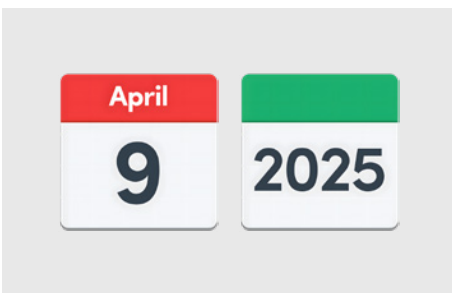
We say **PRG** for short.



A **meeting summary** says what we did at a PRG meeting.



It has important news we share with the community.



The meeting was on 9 April 2025.

# Welcome



Barny Lee said welcome to everyone.



Barny is in the **Office of the Participant Advocate** team at the NDIS.

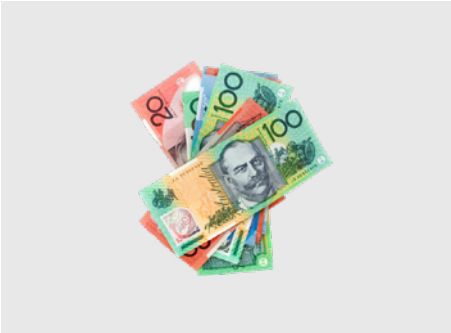


He was the **meeting chair**.



The **meeting chair** is the person who runs the meeting.

# Therapy support



The NDIA talked about the way participants **claim** money for **therapy support**.



A **claim** is when you ask for money from your NDIS plan after you got the support.



**Therapy support** is when workers support you with things you find hard.



Therapy support could be from a **speech pathologist**.

A **speech pathologist** supports people to



- Talk and understand words



- Eat or swallow in a safe way.



Therapy support could also be from a **dietitian**.



A **dietitian** supports people with eating health food.



The worker who does the therapy support is called a **therapist**.



There are rules about therapy support in the **NDIS Pricing Arrangements and Price Limits**.

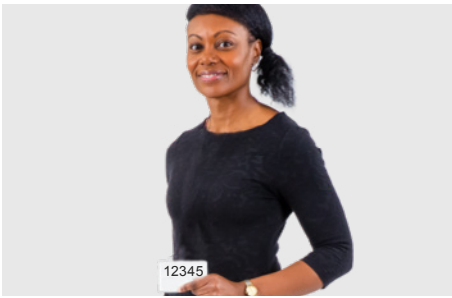
We say **PAPL** for short.



The NDIA does not ask who gave the therapy support.



This means we do not know if the therapist follows the PAPL rules.



Some therapists have an **ID number**.



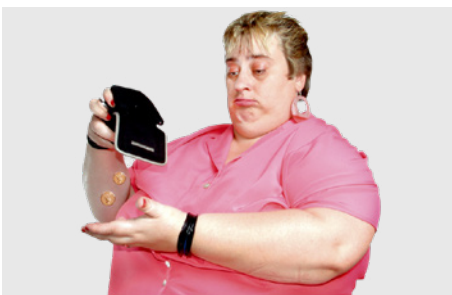
An **ID number** is a number you can use to check who they are.



The NDIA said therapists should write their ID number when they ask to get paid.



If they give their ID number it will help stop **fraud**.



**Fraud** is when someone lies or tricks someone to get money.



It will also help make sure participants get support from a therapist that is right for them.



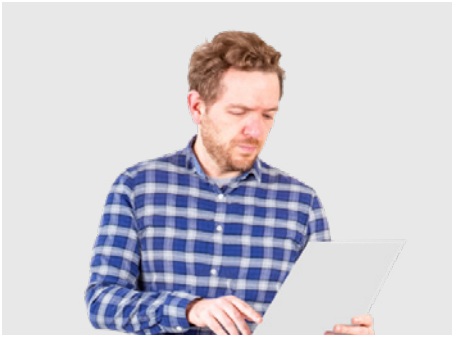
The NDIA said there will be a new space on claim forms for therapists to put their ID number.



Members said this will mean more work for participants who look after their own plan.



Members said people who are blind or have low vision will need support to add the number.



Members said the NDIA should share information about why the change is happening.



They said the NDIA should give information that is clear and easy to understand.



They should give people the time they need to get ready for the changes.

Members said the NDIA need to share information about the changes in different ways like



- On the NDIS app



- On social media like Facebook



- In Easy Read



- In lots of languages.

Some participants might need more support with the changes like



- Participants who look after their own plan



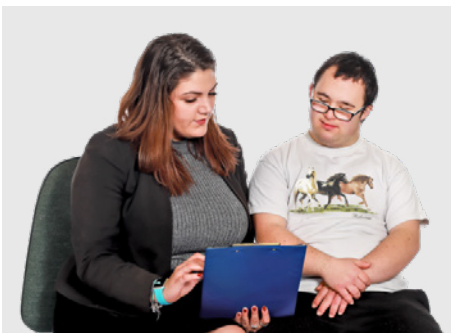
- First Nations people



- People who are blind or have low vision



- People who come from a different country or speak another language.



They said it should be easy for participants to get the ID number from their therapist.



The NDIA could give participants a letter that asks therapists for their ID number.



Some members were worried about what will happen to

- Therapists who do not have an ID number yet
- New therapists who still need to get an ID number
- Therapists in areas far away from the city who do not have an ID number.

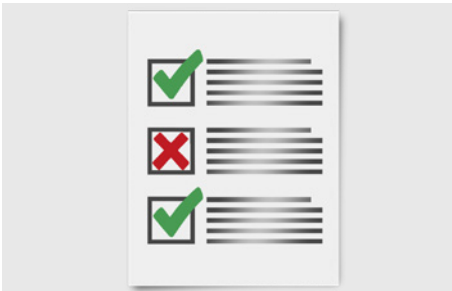


They said the NDIA should make sure these therapists can still give supports.

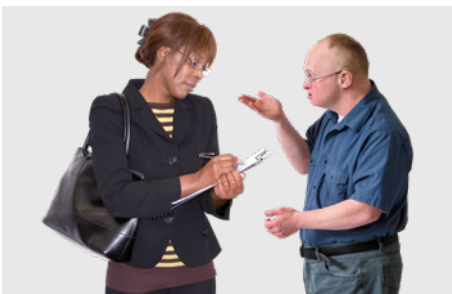
## End of the meeting



The NDIA thanked PRG members for their ideas.



We said we are just at the start of making this change.



We said we will use the feedback from PRG members to work on this change.



Barny said thank you to the PRG members for their time and their ideas.

## Next meeting



The next meeting will be on Tuesday 13 and Wednesday 14 May.

# Who did this Easy Read



CID made this information for the NDIS.



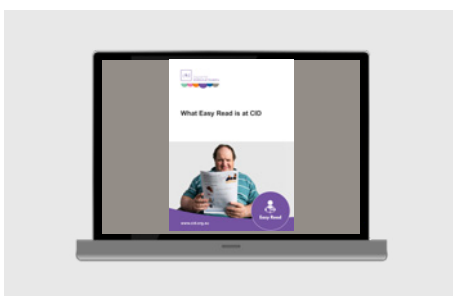
The pictures we use are **copyright**.



**Copyright** means you need to ask CID if you want to use the pictures.



You can email CID at **business@cid.org.au**



To read more about how we do Easy Read at CID you can go to our website at

**www.cid.org.au/inclusion-services**